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WELCOME

WELCOME AND THANK YOU FOR CHOOSING VERIZON WIRELESS

You're now connected to the power of America's best, most reliable wireless network.* This guide helps you understand your new Palm® Treo™ 700wx smartphone and all the things you can do with it.

For more details, please refer to the *User Guide*. If you ever have any questions and would like to access an online Q&A, please visit us online at **www.verizonwireless.com** and check out *How to Use Your Phone*.

OUR WORRY-FREE GUARANTEE® TO YOU

You'll enjoy America's best, most reliable wireless network.

You have the option to change to any qualifying calling plan or airtime promotion at any time. You won't pay any additional fees to change to any qualifying calling plan or airtime promotion. Some calling plans require specific equipment. Calling plan changes and promotional offers will require a new 1- or 2-year Customer Agreement.

If you ever have a problem, it becomes our problem the first time you call.
No runarounds, no hassles. If your issue can't be resolved during the course of your first call, we will take the responsibility to get back to you with an answer.

*Network details at **www.verizonwireless.com**

Your satisfaction is guaranteed on any equipment you purchase from us.
We provide a 15-day satisfaction guarantee on any product you buy from us. You pay only for the service you've used. See the *Return Policy* brochure for details.

You can get a free phone every two years with New Every Two®.
Sign up for and maintain two years of service on a digital plan of $34.99 or higher to qualify for a free phone up to $50 or $100, depending on the monthly access of your plan. Or you can apply your New Every Two credit toward the purchase of a more expensive phone. A two-year renewal is required.

Certain conditions and restrictions apply.

HOW TO SIGN UP FOR NEW EVERY TWO

You are automatically enrolled when you sign up for a 2-year agreement on a calling plan with a monthly access of $34.99 or higher. If you maintain service on a calling plan of $34.99 or higher and fulfill your 2-year term, you will qualify for a free wireless device. If your calling plan monthly access is $79.99 or higher for the entire three months prior to completing your New Every Two wireless device upgrade, you will get up to $100 toward the purchase of that wireless device. If your calling plan monthly charges are between $34.99 and $79.98 at any time during the three months prior to your New Every Two wireless device upgrade, you will get up to $50 toward the purchase of that wireless device. When completing your New Every Two upgrade, you will need to renew your agreement for another two years on a calling plan with a monthly access of $34.99 or higher. If you are not currently in the program, you can enroll by agreeing to a new 2-year term on a calling plan with a monthly access of $34.99 or higher. You will be eligible to take advantage of the wireless device offer at the end of the 2-year term.

Subject to the Customer Agreement and calling plan.

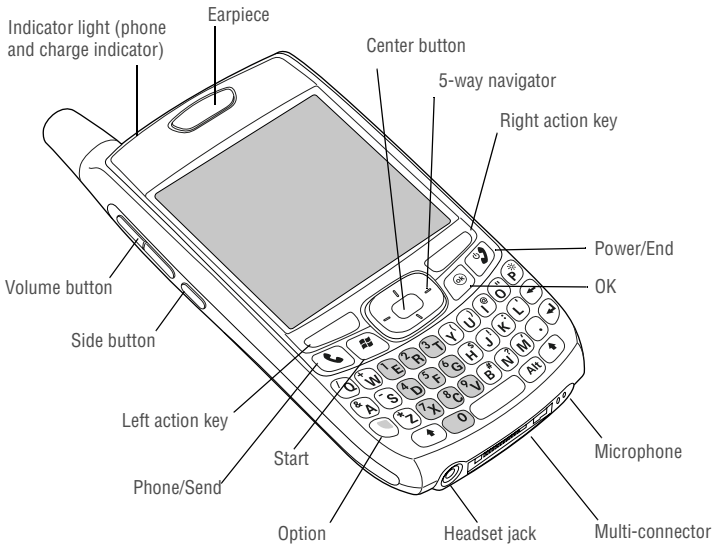
You must retain the same wireless device for 24 months in order to receive the advantages of this program. If you choose to replace your wireless device at a discounted price, you will forfeit your benefits and be automatically re-enrolled if you meet the requirements of the program. If you enrolled in the program on or after 11/25/02, you must take advantage of the New Every Two offer within six months after becoming eligible; otherwise, you may be charged full retail price to upgrade your current wireless device. Discount amount will be applied toward the 2-year Customer Agreement retail price. Secondary Family SharePlan® lines are not eligible to participate in the program.

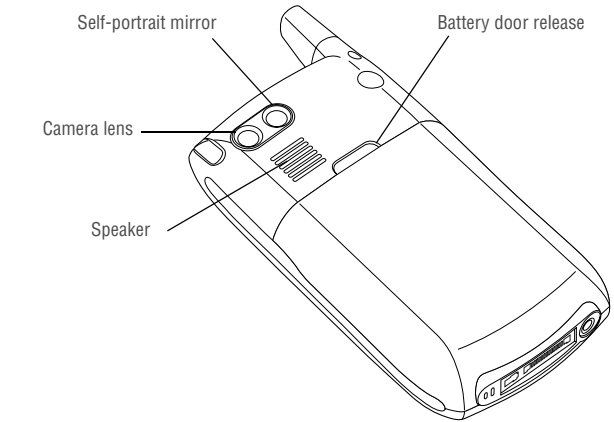
The New Every Two discount cannot exceed the price of the wireless device after mail-in rebates. If your 2-year Customer Agreement with a digital calling plan of $34.99 or higher began on or after 6/2/04, you were automatically enrolled in the program. Customers who began their 2-year agreements on or after 4/1/00 on a digital calling plan of $35 or higher were also automatically enrolled in the program. If you enrolled in the program prior to 2/5/06 and continued to meet the requirements of the program, you will be eligible for a free wireless device up to $100, or a credit of up to $100 toward a more expensive wireless device, when you become eligible for you next New Every Two upgrade (after which time you will be enrolled in the $50/$100 New Every Two program described in the New Every Two brochure). New Every Two discount amounts and calling plan tiers subject to change at Verizon Wireless's sole discretion.

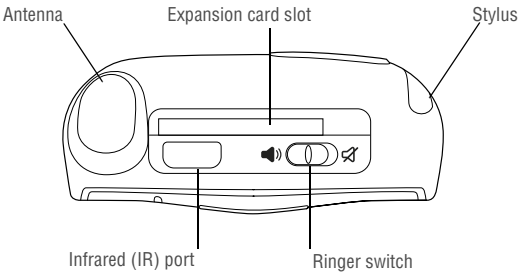
LEARNING THE BASICS

PALM® TREO™ 700wx SMARTPHONE OVERVIEW

The following illustrations show the locations and names of the physical features of your Palm® Treo™ 700wx smartphone. Refer to these illustrations while following this guide.




Self-portrait mirror
Battery door release
Camera lens
Speaker


Antenna
Expansion card slot
Stylus
Infrared (IR) port
Ringer switch

TURNING YOUR SMARTPHONE ON/OFF

The phone and organizer features of your smartphone can be turned on and off separately. This means you can wake up the screen to use just the organizer features, without turning on the phone. Also, when the screen is turned off, the phone can be on and ready for you to make and receive calls.

NOTE To conserve battery power, the screen turns off automatically after one minute. If you want the screen to stay on longer, you can adjust the shutoff setting. Press **Start**, select **Settings**, select the **System** tab, and then select **Power**. Select the **Advanced** tab, and then increase the **On battery power** setting.

Turning your phone on and off

When you turn on your phone, it connects to a mobile network so that you can make and receive phone calls and use other wireless services.

1. Press and hold **Power/End** to turn on your phone. When your smartphone locates a signal, the words **Verizon Wireless** and the signal-strength icon appear at the top of the screen and the indicator light flashes green, indicating you can use the phone and Internet features (if supported by the local network). If you're outside a coverage area, the indicator light flashes amber and no bars appear in the signal-strength icon.
2. When your phone is on, press and hold **Power/End** again to turn off your phone. When your phone is off, the phone-off icon appears at the top of the screen and your smartphone is not connected to any mobile network. You can still use the organizer and other features.

Waking up the screen

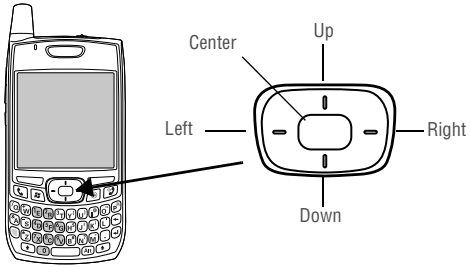
Wake up the screen and leave the phone turned off when you want to use only the organizer features of your smartphone. You can also turn off your smartphone's screen without turning off your smartphone's wireless features.

1. Press **Power/End** to wake up the screen.
2. Briefly press **Power/End** to turn off the screen.

MOVING AROUND THE SCREEN

To move around your smartphone screen, you can use the 5-way navigator or you can tap items on the screen with the stylus. As you become familiar with your smartphone, you'll find your own favorite way to scroll, highlight, and select items.

The 5-way includes the Right ▶, Left ◀, Up ▲, Down ▼, and Center ⬭ buttons.

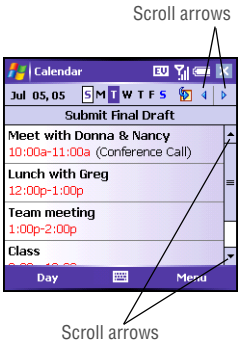


Scrolling through screens

As on a computer, on your smartphone you scroll to move from field to field or page to page, or in some cases to highlight an item or option in a list.

There are several methods of scrolling:

- Use the **5-way** on the front of your smartphone. Press **Right** ▶, **Left** ◀, **Up** ▲, or **Down** ▼ to move to the next field, button, or action in that direction.
- Press and hold **Option** while pressing **Up** ▲ or **Down** ▼ to scroll one screen at a time. These keys work just like the Page Up and Page Down keys on your computer keyboard.
- Press and hold **Option** while pressing **Left** ◀ or **Right** ▶ to jump to the top or bottom of the current document or entry.
- When viewing a screen with tabs, such as when adding a contact or customizing settings, press **Down** ▼ to scroll to the tabs, and then press **Left** ◀ or **Right** ▶ to move between tabs.



- When inside a text field, press **Right** ▶ or **Left** ◀ to move to the next character, and press **Up** ▲ or **Down** ▼ to move between lines.
- When inside a list, press and hold **Up** ▲ or **Down** ▼ to rapidly scroll through the list.
- Tap an onscreen scroll arrow.
- Tap and drag the slider of an onscreen scroll bar.

Closing screens

To accept the information you entered on a screen (or close a screen where no information was changed) and return to the previous screen, do one of the following:

- Press **OK** .
- Use the stylus to tap ok or ✕ in the upper-right corner of the screen.

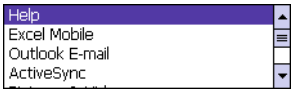
Highlighting and selecting items

On most screens, one item—a button, a list entry, or a check box—is highlighted by default. The highlight identifies which item is affected by your next action. Use the 5-way to move the highlight from one item to another before opening or selecting it.

The highlight can take one of two forms, depending on what is highlighted:

Border: This rectangular border highlights items such as an onscreen button (for example OK, Dismiss, or Hide), a check box, an option, or a web link.

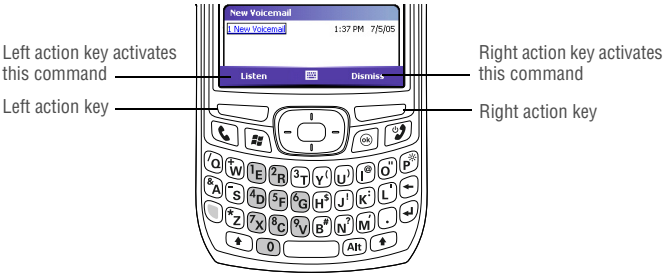
Reverse type (light text on a dark background): This highlights items such as a phone number, an email address, text, or an item in a list.



After highlighting an item with the 5-way, you can select or activate it by pressing **Center** . You can also select or activate an item by tapping it with the stylus.

Using the action keys

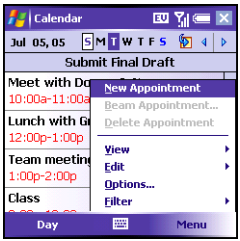
The left and right action keys give you quick access to tasks that you can do on the current screen, so the action key items vary from application to application and from screen to screen. Look on the screen directly above the action key to see the action that it does in the current context. In some contexts, these keys may do nothing at all. In most cases the right action key opens the menu, and the left action key activates a specific command, such as New or Edit. Remember that action key functions vary from screen to screen, so be sure to check the onscreen label before pressing the action keys.



Selecting menu items

In many applications, a menu provides access to additional features. The menu is hidden until you press **Menu** (right action key). To get the most out of your smartphone, it's a good idea to familiarize yourself with the additional features available through the menu in various applications.

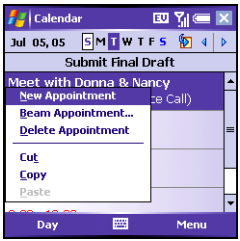
1. Press **Menu** (right action key) to display an application's menu.



2. Press **Up** ▲ or **Down** ▼ to highlight a menu item.
3. If an arrow appears next to a menu item, press **Center** or **Right** ▶ to display additional options for that item, and then press **Up** ▲ or **Down** ▼ to highlight a menu item. To return to the main menu without making a selection, press **Left** ◀.
4. Press **Center** to select the menu item, or press **Left** ◀ or **Menu** (right action key) to close the menu and cancel your selection.

Selecting options in a shortcut menu

Most applications also provide access to context-sensitive, shortcut menus—similar to the right-click menus on a computer. The shortcut menu options vary based on the highlighted selection.

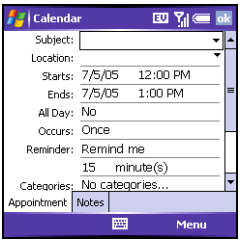


1. Highlight the item for which you want to open the shortcut menu.
2. Press and hold **Center** to open the shortcut menu.
3. Press **Up** ▲ or **Down** ▼ to highlight a menu item.
4. Press **Center** to select the menu item or press **Left** ◀ to cancel your selection.

NOTE You can also tap and hold an item with the stylus to open the shortcut menu.

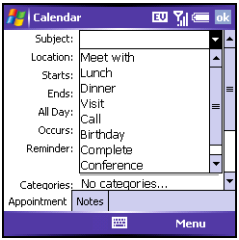
Selecting options in a list

Lists let you select from a range of options. You can identify whether a list is available when you select the field. If a rectangle appears around the field along with a downward-pointing arrow, a list is available. Lists are different from the menus described earlier in this section.



In a list, do any of the following:

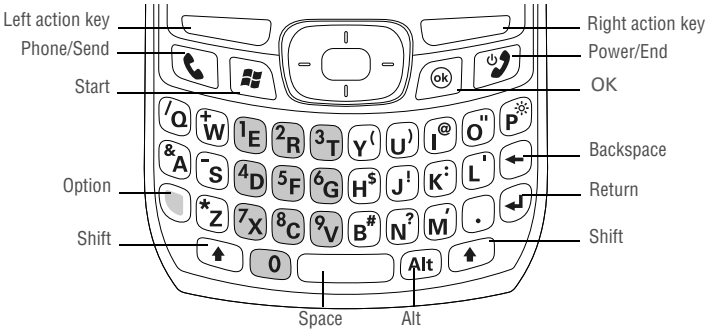
- Use the **5-way** to highlight the field, and then press **Center** to display the items in the list. Press **Up** ▲ or **Down** ▼ to highlight the item you want, and then press **Center** to accept your selection.
- Use your stylus to tap the arrow, and then tap the item in the list to select it.
- To exit the list and cancel your selection, press **Left** ◀.



NOTE When selecting fields you might not see the downward-pointing arrow until you press Center on the 5-way. In fields where you see a downward-pointing arrow but no rectangle, you must tap the arrow with the stylus to expand the field.

USING THE KEYBOARD

When using the keyboard, most people find it easiest to hold the smartphone with two hands and to use the tips of both thumbs to press the keys.



Understanding the keyboard backlight

Your smartphone includes a keyboard backlight for low light conditions. The keyboard backlight activates automatically when the screen turns on. The backlight turns off automatically when the screen turns off or when you are on a call or playing music in the background for longer than the time specified in Backlight Settings. You can set different time intervals depending on whether the smartphone is operating on battery power or is connected to an external power source (see the *User Guide* for details). The backlight also turns off when an application's power-saving features turn it off.

Entering lowercase and uppercase letters

By default, the first letter of each sentence or field is capitalized and the remaining text you enter is lowercase. To enter other uppercase letters, do one of the following:

- Press **Shift** (this symbol appears at the bottom of the screen), and then enter a letter. You don't need to press and hold **Shift** while entering a letter.
- Press **Shift** twice to turn on Caps Lock, and then enter a series of letters. When Caps Lock is on, this symbol appears at the bottom of the screen: . To turn off Caps Lock, press **Shift** again.

Entering numbers, punctuation, and symbols

Numbers, punctuation, and symbols appear above the letters on the keys. To enter these characters, do one of the following:

- Press **Option** (this symbol appears at the bottom of the screen), and then press the key of the desired character. You don't need to hold **Option** while pressing the key.
- Press **Option** twice to turn on Option Lock, and then press the desired keys to enter a series of characters. When Option Lock is on, this symbol appears at the bottom of the screen: . To turn off Option Lock, press **Option** again.

Entering other symbols and accented characters

You can enter symbols and accented characters that don't appear on the keys using the alternate characters list. The alternate characters are grouped according to their similarity to the corresponding key. For example, the alternate characters available for the e key are é, è, ë, and ê.

1. Press **Alt** Alt to display the alternate character list.
2. Narrow the list by pressing the key that corresponds to the character you want. For example, to enter an é, press **e**. See the table on the next page for a list of corresponding characters.
3. Press **Up** ▲ or **Down** ▼ to highlight the desired character.
4. Press **Center** ⬭ to insert the character.

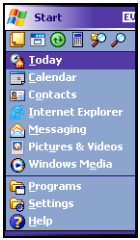
NOTE If you don't know which key to press to narrow the list in step 2, you can scroll through the list until you find the character you want. If you press the wrong key, press **Backspace** to return to the full list of alternate characters. You can then press another key.

Symbols and accented characters					
Press Alt (Alt) and enter…	to select…	Press Alt (Alt) and enter…	to select…	Press Alt (Alt) and enter…	to select…
a	á à ä â ã å æ	o	ó ò ö ô œ õ	0	°
A	Á À Ä Â Ã Å Æ	O	Ó Ò Ö Ô Œ Õ	1	¹ ¼ ½
b or B	ß	p or P	¶	2	²
c	ç ¢ ©	r or R	®	3	³ ¾
C	Ç ¢ ©	s	ß Šs		
e	é è ë ê	S	ß ŠS		
E	É È Ë Ê	t or T	™	$	€ £ ¥ ¢
i	í ì ï î	u	ú ù ü û	!	¡
I	Í Ì Ï Î	U	Ú Ù Ü Û	?	¿
l or L	£	x or X	x ¤	;	:-) :-(;-)
n	ñ	y	ý ÿ	. , ' " @ + - * / # (or)	: & _ • % = ÷ ^ € £ ¥ ¢ [ ] { } < > « » © ® ° ~ \ Ø µ |
N	Ñ	Y	Ý Ÿ		

OPENING AND CLOSING APPLICATIONS

Opening applications

You can access all the applications on your smartphone through the Start menu:



1. Press **Start** to open the Start menu.
2. Use the **5-way** to highlight the application you want to use. To view additional applications, select **Programs**.
3. Press **Center** to open the highlighted application.
4. (Optional) Press **OK** to return to Programs and open another application. The current application continues to run in the background.

NOTE You can also select the applications you opened most recently from the row at the top of the Start menu.

Closing applications

You can have several applications open at once, so you don't need to exit an application to open another one. In most cases, applications close automatically when available memory is low, but you can also close applications manually.

1. Press and hold **OK** to open Memory Settings.
2. On the Running Programs tab, do one of the following:
   - Select the application you want to close, and then select **Stop** to close it.

- Select **Stop All** to close all of your open applications.

NOTE If you press **OK** to return to Programs, the current application continues to run in the background.

NOTE You can also open Memory Settings by pressing **Option + OK**, or by pressing **Start**, selecting **Settings**, selecting the **System** tab, and then selecting **Memory**.

USING YOUR TODAY SCREEN

Your Today screen is your default screen or *home base* where you can quickly look up contacts, dial numbers, see appointments, see the number of unread email messages, and even display a web page.

To access your Today screen, press **Phone/Send** .

NOTE If you press **Phone/Send** while a phone number is highlighted, your smartphone dials the number. If a number is highlighted, deselect the number and press **Phone/Send**, or press **Start** and select **Today** to access your Today screen.

Title bar and status info: See “What are all those icons?” on page 39 to learn about the icons that appear in this area.

Dial Lookup field: Begin typing the name or number you want to look up. See “Dialing by contact name” on page 25 for more info.

Web search field: Enter a word you want to find on the Internet and press **Center** to begin the search (data services connection required).

Speed-dial buttons: Select the picture or button you want to dial. See “Creating a speed-dial button” on page 34 to create your own.

SYNCHRONIZING INFORMATION

Synchronizing simply means that information you entered or updated in one place—your smartphone, your computer, or your corporate server—is updated in the other. There’s no need to enter the information twice. You can synchronize using a cable or you can sync wirelessly.

To synchronize using the cable, you must first install the ActiveSync® software from the Getting Started CD that came with your smartphone. See the *Read This First* setup poster for instructions. To synchronize wirelessly using Direct Push Technology, make sure you are accessing an Exchange Server 2003 that is upgraded with Service Pack 2. See “Setting up an Exchange Server email account” on page 48.

Each time you connect your smartphone to your computer, it automatically synchronizes the items that are set to sync, including files that you set up for synchronization. You can customize the sync settings (see “Setting synchronization options” on page 84) or use the default settings to synchronize your info in the following applications:

Contacts Calendar E-mail Tasks

1. Connect your smartphone to your computer either wirelessly or by using the sync cable. You should hear the ActiveSync tone.
2. Look for the **ActiveSync** icon at the top of your smartphone's screen and the **ActiveSync** icon in the taskbar on your computer.
   - If you don't see the ActiveSync icon, make sure the desktop synchronization software that came with your smartphone is running on your computer.
   - If you have any problems synchronizing, see the *User Guide* for troubleshooting suggestions.

This button has no function with your Treo 700wx smartphone

NOTE A backup and restore app preserves your data and settings if your smartphone is ever lost or stolen, and it protects your data during a hard reset. For information on using a backup, go to www.palm.com/mytreo700wxVerizon.

MAXIMIZING BATTERY LIFE

Battery life depends on how you use your smartphone. You can maximize your smartphone's battery life by following a few easy guidelines:

[!] IMPORTANT Use only the charger provided with Treo 700wx smartphone. Using any charger other than the one included with your Treo 700wx smartphone may damage your smartphone or battery.

- Charge your smartphone whenever you're at your desk, or charge it overnight each day. The battery in your smartphone has a much longer useful life when it is topped off frequently, versus charging it after it is fully drained.

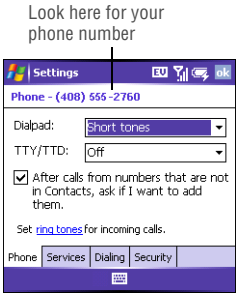
- Your smartphone's wireless features (phone, email, messaging, and web) generally consume more power than the organizer features.
- If you spend a lot of time using the camera (if included), games, media players, eBooks, or other applications, keep an eye on the battery icon and charge when necessary.
- If you don't plan to use the wireless features on your smartphone for a while, turn off your wireless services. You can forward calls to a different number or let all calls be picked up by voicemail (see the *User Guide* for details). To see if your wireless services are on, tap the **phone-off** icon, and then select **Wireless Manager**. If wireless services are on, you can turn all wireless services off in Wireless Manager by selecting **All**.
- As with any mobile phone, if you are in an area with no wireless coverage, your smartphone searches for a signal, which consumes power. If you cannot move to an area of better coverage, temporarily turn off your phone (see "Turning your phone on and off" on page 7).
- Turn off your smartphone's Bluetooth® wireless technology feature when you do not need to have a Bluetooth connection.
- Turn down the screen brightness (see "Adjusting the brightness" on page 96).
- Set your screen to turn off automatically after a shorter period of inactivity (see the *User Guide* for details).
- Keep your battery away from direct sunlight and other sources of heat. Temperatures over 120 degrees Fahrenheit (50 degrees Celsius) can permanently reduce the capacity and life span of any lithium-ion battery.

NOTE If the battery is fully drained, it may take a few moments for the indicator light to turn on while charging. Don't worry; your smartphone stores your info safely until you recharge the battery. To avoid draining the battery, charge and synchronize every day, especially if you use your smartphone often.

USING YOUR PHONE

WHAT'S MY NUMBER?

1. Make sure your phone is on (see "Turning your smartphone on/off" on page 7).
2. If you do not see your Today screen, press **Phone/Send**.
3. Press **Menu** (right action key).
4. Select **Preferences > Phone Settings**.
5. On the Phone tab, look for your phone number below the title bar.
6. Press **OK**.



NOTE If your phone number doesn't appear on the Phone Settings screen, press **OK**, and then turn your phone off and back on again. Repeat steps 1–6. If your phone number still doesn't appear, your phone has not been activated. Turn your phone off, wait a few hours, and then turn on your phone and repeat these steps. If your phone number still does not appear, please contact Verizon Wireless for assistance.

MAKING CALLS

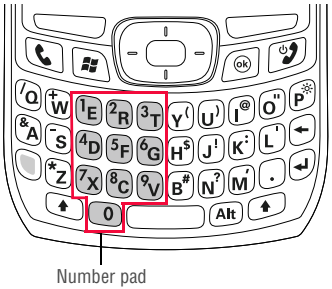
Your smartphone offers several ways to make phone calls. Try them all and you'll discover which methods you prefer.

NOTE Be sure you phone is on before you make calls using any of these methods (see "Turning your phone on and off" on page 7).

Dialing with the number pad

1. Go to your Today screen (see “Using your Today screen” on page 19).
2. Using the numbered keys on the keyboard (number pad), enter a phone number.
3. Press **Phone/Send** to dial.

NOTE You do not need to press Option to access the numbers on the keyboard. However, when dialing short numbers, such as 411, the number may conflict with a contact name. If this occurs, press Option to avoid starting a contact lookup. You can always dial 911 without pressing Option first.



[!] IMPORTANT **Depending on where you are on a network and certain coverage conditions, you might experience interruptions with your phone operation while using a Wi-Fi card (sold separately). Palm recommends that you turn off the phone when using any Wi-Fi card or remove the Wi-Fi card when not in use to ensure that you can always make and receive phone calls. For EMERGENCY calls, always remove the card from your smartphone to ensure optimal connectivity.**

Dialing by contact name

You can look up contacts quickly by entering just a few letters of a contact's name directly from your Today screen. If you have no contacts listed on your smartphone, you can add contacts directly into your smartphone (see "Adding a contact" on page 42), but the fastest way to enter lots of contacts is to enter them in your desktop software and then synchronize to transfer them from your computer to your smartphone (see "Synchronizing information" on page 20).

1. Go to your Today screen (see "Using your Today screen" on page 19).
2. Using the keyboard, begin entering one of the following for the contact you want to call:

   - First name (JOH for John)
   - Last name (SMI for Smith)
   - First initial, a space, and then last initial (J S for John Smith)
   - First name and last name (JOH SMI for John Smith)

   For example, entering SM finds both Smilla Anderson and John Smith. Entering SM A finds only Smilla Anderson.

3. Select the number you want to dial.
4. Press **Phone/Send** to dial.

NOTE To clear the Dial Lookup field and start another Contacts search, press **OK**. To delete letters when correcting a misspelled name, press **Backspace**.

Dialing with a speed-dial button

Your smartphone comes with a few predefined speed-dial buttons, but you can also create your own speed-dial buttons. See “Creating a speed-dial button” on page 34.

You can make a call with a speed-dial button by doing any of the following:

- Use the **5-way** to highlight a speed-dial button, and then press **Center**.
- Tap a speed-dial button with the stylus.
- Press and hold the Quick Key that you assigned to the speed-dial button.

To see more speed-dial buttons, highlight the picture speed-dial area and press **Right** ▶ or **Left** ◀ repeatedly, or highlight the text speed-dial area and press **Up** ▲, **Down** ▼, **Right** ▶, or **Left** ◀.

Dialing by company name

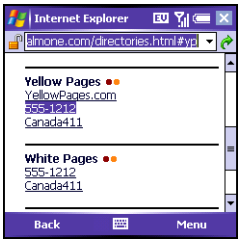
1. Press **Start** and select **Contacts**.
2. Press **Menu** (right action key) and select **View By > Company**.
3. Press **Phone/Send** to go to your Today screen.
4. Using the keyboard, begin entering the first few letters of the company name.

5. Select the number you want to dial.
6. Press **Phone/Send** to dial.

NOTE Until you change the View By setting, your contact list (in the Contacts application) is also sorted by company name.

Dialing from a web page or message

Your smartphone recognizes most phone numbers that appear in web pages or in messages (text, email, or multimedia).



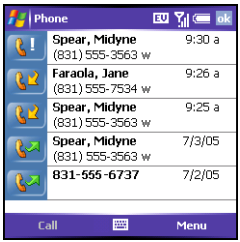
1. Use the **5-way** to highlight the phone number you want to dial in the web page or message.
2. Press **Center** to open the Phone dialog box.
3. Select **Yes** to dial.

Redialing a recently called number

To dial the last number you called: Go to your Today screen, and then press and hold **Phone/Send**.

To select from your most recently dialed numbers: Go to your Today screen, press **Phone/Send**, highlight the number or contact name you want to call, and then press **Phone/Send** to dial.

To select from a chronological list of calls: Go to your Today screen, press **Phone/Send**, and then select **Call Log**. Highlight the number you want to call, and then press **Call** (left action key) to dial.



NOTE You can also access the Call Log by going to the Today screen, pressing **Menu**, and then selecting **Call Log**.

Dialing using the onscreen Dial Pad

The onscreen Dial Pad is useful when you need to dial numbers that are expressed as letters, such as POPCORN to check the time, and when you need large numbers that you can tap with your finger or stylus.

1. Go to your Today screen.
2. Press **Phone/Send** and then select **Dial Pad** from the menu.
3. Tap the onscreen Dial Pad to enter the number.
4. Press **Phone/Send** to dial.

NOTE You can paste numbers directly into the Dial Pad. Copy a number from another application, switch to Dial Pad, and then press and hold **Center** to paste the number. You can also access the Dial Pad by going to the Today screen, pressing **Menu**, and then selecting **Dial Pad**.

RECEIVING CALLS

To receive calls, your phone must be on.

- To answer a call, do one of the following:
  - Press **Phone/Send** .
  - Press **Answer** (left action key).
  - If the headset is attached, press the **headset** button.
- To ignore a call, do one of the following:
  - Press **Power/End** to send the call to voicemail.
  - Press **Menu** (right action key) and select **Ignore** to send the call to voicemail.
  - Press **Menu** (right action key) and select **Ignore with text message** to send the caller a text message.
- To silence the ringer while your smartphone is ringing:
  - Press the **Volume** button or any key on your smartphone except Phone/Send, Power/End, or the 5-way.
  - To immediately silence all system sounds including the ringer, slide the Ringer switch to the **Sound Off** position. All sounds remain off until you slide the Ringer switch back to the **Sound On** position.

NOTE When you silence the ringer, you can either answer the call or let it ring through to voicemail.

USING VOICEMAIL

Setting up your voicemail account

1. Go to your Today screen.
2. Press and hold **1** on the keyboard or select the **Voicemail** speed-dial button to dial Verizon Wireless's voicemail system.
3. Follow the voice prompts to set up your voicemail.

NOTE The 1 key is the Quick Key for the voicemail speed-dial button. For more info on Quick Keys see "Creating a speed-dial button" on page 34.

Retrieving voicemail messages

When you have unretrieved voicemail messages, a voicemail icon appears at the top of your screen and the left action key is labeled Voicemail.

1. Go to your Today screen.
2. Press and hold the **1** key to dial the Verizon Wireless voicemail system.
3. Enter your voicemail password using the keyboard, or press **Extra Digits** (left action key) if you defined this option (see "Creating a speed-dial button" on page 34 for details).
4. Select **Play** to listen to your messages.

NOTE When a voicemail icon appears at the top of the screen, you can tap this icon to retrieve your voicemail. You don't need to press Option to enter numbers, *, or # when responding to voicemail prompts.

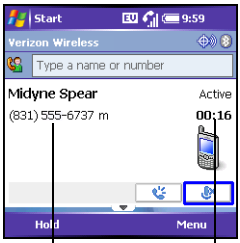
WHAT CAN I DO DURING A CALL?

When you make or receive a call, the active call info appears on your Today screen.

During a call, you can do any of the following:

Put the call on hold: Press **Hold** (left action key). To take the call off hold, press **Off Hold** (left action key).

Turn on the speakerphone: Select the **speakerphone** icon to turn on the speakerphone. To return to listening through the earpiece, select the **speakerphone** icon again.



Mute the microphone so you can't be heard: Select the **mute** icon. To turn the microphone back on, select the **mute** icon again.

Switch to another application: Press **Start** and select the application.

NOTE When a call lasts longer than one minute, the screen dims. When a call lasts longer than two minutes, the screen turns itself off. Press any key except Power/End to wake up the screen.

Adjusting call volume

While a call is in progress, press the **Volume** button on the side of your smartphone to adjust call volume.

Ending a call

Do one of the following to end a call:

- Press **Power/End** .
- Press the **headset** button (if the headset is attached and has a button on it). Some headsets do not have a button.

Returning to an active call from another application

You can use many other applications on your smartphone while holding a phone conversation, including the organizer and SMS features. However, you cannot browse the web or send and receive email or MMS messages while on a voice call. You can view email and messages that have already been received, but you cannot send or receive new messages.

From any application, press **Phone/Send** to return to your Today screen.

Saving phone numbers

After you complete a call, you are prompted to add the number if it isn't already in your Contacts list.

- To create a new contact for this number, select **Create New Contact**.
- To add this number to an existing contact, select **Copy and Add**, and then select a contact name.
- To decline adding the number, press **Dismiss** (left action key).
- To permanently disable the Add Contact prompt, select **Don't show this again**.

If you don't add a number right away, follow these steps to add it later:

1. Go to the Call Log (see "Redialing a recently called number" on page 27).
2. Highlight the number you want to save.
3. Press and hold **Center** to open the shortcut menu, and then select **Save to Contacts**.
4. Enter the information for the entry.
5. Press **OK**.

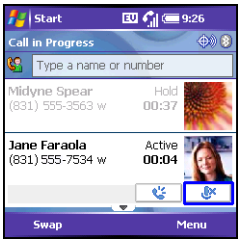
NOTE You can also save contact info from other applications, such as Messaging. If an incoming call uses caller ID blocking, you do not see the Add Contact prompt.

Answering a second call (call waiting)

When you're on a call and you receive a second call, the call waiting notification appears. When the second call is incoming, you can swap between the two calls, but you can't conference them. You can do any of the following:

Place the current call on hold and answer the new call:

Press **Answer** (left action key) or **Phone/Send**.



Send the new call to voicemail: Press **Menu** (right action key) and select **Ignore**.

Send the new caller a text message: Press **Menu** (right action key) and select **Ignore with text** message. The second call is sent to voicemail.

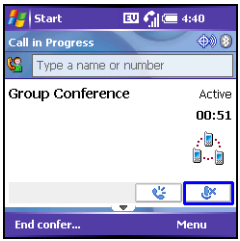
Hang up both calls: Press **Power/End**. The second call is sent to voicemail.

NOTE When two calls are active and you press Power/End, you hang up both calls. To return to the first call, wait for the person on the second call to hang up.

Making a conference call

When the second call is outgoing, you can join two calls in a conference session. Additional charges may apply and minutes in your mobile account may be deducted for each active call. Please contact Verizon Wireless for more information.

1. Put the first call on hold, and then place a second call.
2. Press **Conference** (left action key); this joins the two active calls in a conference.
3. When you're done, press **End Conference** (left action key); this ends the second call and returns you to the first call. If you're ready to hang up both calls, press **Power/End** instead.



CREATING A SPEED-DIAL BUTTON

Your smartphone lets you create both picture and text speed-dial buttons so that you can select a button on the Today screen to quickly dial a number. You can create up to 20 picture buttons and 50 text buttons.

1. Go to your Today screen.
2. Press **Menu** (right action key) and select **New Speed Dial**.

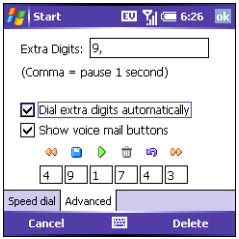
3. Do one of the following:

   - Select **Link**, select **Link to contact**, select the contact you want to link to this button, and then select the number you want to dial with this button.
   - Select **Label** and enter a name for this button, and then select **Number** and enter the phone number you want to dial with this button.

4. (Optional) Enter a **Quick Key**. When the Today screen is showing, you can press and hold the Quick Key to instantly dial this number.

5. If this button is linked to a contact entry with a picture, select either **Text Speed Dial** or **Picture Speed Dial** to indicate which type of button you want to create.

6. (Optional) Select the **Advanced** tab and set any of the following options:



   Extra Digits: Defines additional numbers to dial, such as a password or extension. In addition to numbers, you can enter the following symbols: star (*) and pound (#). To enter a one-second pause, enter a comma (,).

   Dial extra digits automatically: Dials predefined Extra Digits immediately after dialing the phone number. If you do not check this box, you need to press **Extra Digits** (left action key) to dial these digits.

Show voice mail buttons: Displays the voicemail playback controls after you dial this speed-dial number. When this option is checked, you can enter numbers below each control to tailor the controls to your voicemail system.

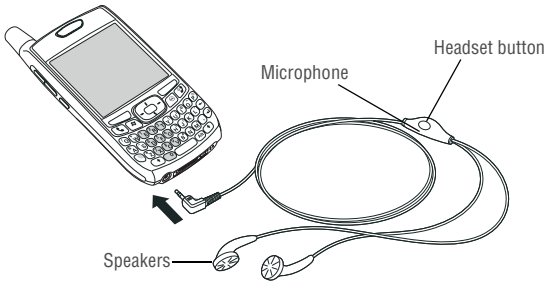
- Plays the previous message.
- Saves the current message.
- Plays the current message.
- Deletes the current message.
- Repeats the current message.
- Plays the next message.

7. Press **OK**.

NOTE To edit a speed-dial button, highlight the button, press and hold **Center**, and then select **Edit Speed Dial** from the shortcut menu.

USING A PHONE HEADSET

You can connect a phone headset for hands-free operation. If you need to use your smartphone while driving and this is permitted in your area, we recommend using a phone headset or a hands-free car kit (sold separately).



The headset button is context sensitive and it performs different actions based on the situation. You can press the headset button to perform any of the following tasks:

- Answer an incoming call
- Respond to call waiting
- Hang up all calls
- Swap between calls if the second call is an incoming call
- Create a conference call, if the second call is an outgoing call

Headset specifications

Your smartphone works with mono and stereo headsets that have a 2.5mm, 3-pin connector. When in doubt, ask the third-party headset manufacturer if the product is compatible with Treo 700wx smartphones. If you hear a headset buzz or poor microphone performance, your headset may be incompatible with your smartphone.

Using a hands-free device with Bluetooth wireless technology

Your Treo smartphone is compatible with many headsets and car kits enabled with Bluetooth wireless technology version 1.1 or 1.2. However, if you want to use a Bluetooth headset for voice dialing, you must use the Voice Command software. See “Setting up and using Voice Command” on page 98 for instructions.

[!] IMPORTANT For a list of compatible hands-free devices with Bluetooth wireless technology, go to www.palm.com/mytreo700wxVerizon.

To learn how to set up and connect to Bluetooth devices, see “Setting up a Bluetooth® connection” on page 66. Here are tips for working with a Bluetooth hands-free device:

- If you’re using a hands-free Bluetooth device and it is within range, your smartphone routes all calls to the hands-free device instead of to your smartphone’s earpiece. Bluetooth range is up to 30 feet in optimum environmental conditions.
- To transfer the call back to the headset, press **Menu** (right action key) and select **Cancel Bluetooth**. To transfer a call from the handset to a Bluetooth hands-free device during a call, press **Menu** (right action key) and select **Connect Bluetooth**. You can also transfer a call to your smartphone by using the user interface on the headset or car kit. See the documentation that came with the device for directions.
- To transfer a call from a wired headset to a Bluetooth headset or car kit that is within range and with which you’ve previously set up a partnership (Bluetooth headset or car kit required, sold separately), unplug the wired headset and press the button on the Bluetooth headset or car kit.

NOTE If you have both a compatible Bluetooth headset and car kit, the one you connected to your smartphone last becomes the active device and all incoming and outgoing calls go to this device when it is in range and switched on. To change to another device, you need to switch the active device off and turn on the other device.

WHAT ARE ALL THOSE ICONS?

You can monitor the status of several items using icons at the top of your Today screen:

You missed an incoming call.

You have a voicemail message.

You have a new email, text, or multimedia message.

An error occurred during synchronization.

You have more than one of the conditions listed above.

Your phone is on. The bars display the signal strength. The stronger the signal, the more bars that appear. If you are outside a coverage area, no bars appear.

Your phone is off.

You are outside a Verizon Wireless coverage area and roaming on another mobile service provider's network. Data services may not be available when roaming.

A voice call is in progress.

You are in an area that supports NationalAccess (1xRTT) data services with average speeds of 60–80Kbps and bursts up to 144Kbps.

EU	You are in an area that supports BroadbandAccess (EVDO) data services with average download speeds of 400–600Kbps, capable of reaching speeds up to1.8Mbps, and upload speeds up to 156Kbps.
1x	You are using a NationalAccess connection to access email, the web, or other data services. You can make calls but you cannot receive calls; any incoming calls go to voicemail. When you make a call, the data transmission is automatically interrupted.
EV	You are using a BroadbandAccess connection to access email, the web, or other data services. You can still make or receive calls. When you make or receive a call, the data transmission is automatically interrupted.
1x	Your phone is connected to a NationalAccess network, but you are not actively transmitting data. You can still make or receive calls.
EV	Your phone is connected to a BroadbandAccess network, but you are not actively transmitting data. You can still make or receive calls.
	Your smartphone is connected to a computer or network that is providing a data connection.
	A data connection is not available or your phone is off.
	Your smartphone's battery is almost fully drained.
	Your smartphone's battery is being charged.
	Your smartphone is connected to a power outlet and the battery is fully charged.

Verizon Wireless	Your phone is on and you're in the Verizon Wireless coverage area. If you're roaming on another wireless service provider's network, Roaming or Extended Network appears instead. If you're outside a coverage area, No service appears instead, and when you turn off your phone, Phone Off appears instead.
VP	Voice privacy is preventing over-the-air eavesdropping. Appears during a call when this option is turned on and is available on the Verizon Wireless network.
	Location privacy is turned off, so your smartphone can broadcast your GPS location. The whereabouts of your smartphone can be determined by the Verizon Wireless network, by emergency agencies like 911, and by other apps on your smartphone.
	Location privacy is turned on, so only emergency call operators can determine the location of your smartphone. Your smartphone's location cannot be determined by other apps on your smartphone.
	Bluetooth® wireless technology is off.
	Bluetooth wireless technology is on.
	Your smartphone is communicating with another Bluetooth device.
	A call is in progress and your smartphone is connected to a Bluetooth headset or car kit.

STAYING ORGANIZED

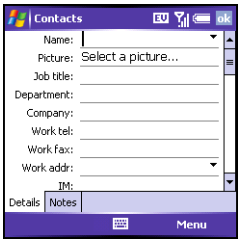
This section introduces you to a few of the applications you can use to stay organized. To learn about the other applications that come with your smartphone, such as Tasks and Notes, see the *User Guide*.

CONTACTS

Adding a contact

If you have many contacts to enter, it's best to enter them in Microsoft® Office Outlook® on your computer and then sync. See "Synchronizing information" on page 20 for details. To enter a few contacts, follow these steps:

NOTE Be sure to enter mobile numbers and email addresses in the correct fields. Otherwise Messaging can't find this info when you address a message, and Calendar can't find your contacts to invite them to meetings.



1. Press **Start** and select **Contacts**.
2. Press **New** (left action key).
3. Use the **5-way** to move between fields as you enter info.
4. To add a caller ID picture that appears when that person calls, select **Picture**, and then select **Camera** and take a picture, or select an existing picture from the Thumbnail screen.
5. To assign the entry to one or more categories, select **Categories** and then check the categories under which you want this entry to appear.
6. To add a note to an entry, select the **Notes** tab.

7. To assign a ringtone to the entry, select **Ring tone** and select a tone.
8. After you enter all the information, press **OK** (ok).

Viewing or changing contact information

1. In the Contacts list (name view), begin entering one of the following for the contact you want to view or edit:
   - First name
   - Last name
   - First initial and last initial separated by a space
   - Phone number
2. Select the entry you want to open.
3. Press **Menu** (right action key) and select **Edit**.
4. Make changes to the entry as necessary.
5. Press **OK** (ok).

NOTE If you are using an Exchange 2003 Server with Service Pack 2, you can also access contact information from your company's Exchange server or Global Address List (GAL). Press **Start** and select **Contacts**. Press **Menu** (right action key), and select **Find Online**. See your system administrator for more information on this feature.

CALENDAR

Displaying your calendar

1. Press **Start** and select **Calendar**.
2. Press **Menu** (right action key) and select **View**.
3. Select one of the following views:

   Agenda: Shows your daily schedule in list format. Upcoming appointments are bold, past appointments are dimmed.

   Day: Shows your daily schedule in day-planner format.

   Week: Shows your schedule for an entire week.

   Month: Shows your schedule for a whole month.
   - A morning appointment.
   - An afternoon appointment.
   - There are both morning and evening appointments.
   - An all-day event.

   Year: Shows a calendar for a 6-month period.

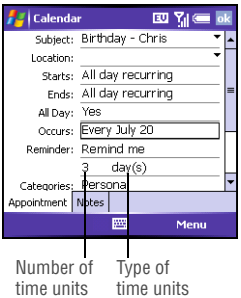
4. Use the **5-way** to move to another day, week, month, or year (based on the current view).

Creating an appointment

If you have several appointments to enter, it's most efficient to enter them in Microsoft Office Outlook on your computer and then synchronize your smartphone with your computer. See "Synchronizing information" on page 20 for details.

1. Press **Start** and select **Calendar**.
2. Press **Menu** (right action key) and select **New Appointment**.
3. Enter a subject (description) and a location.
4. Select **Starts** and select the starting date and time.
5. Select **Ends** and select the ending date and time.
6. (Optional) Set an alarm:
   - Select **Reminder**, and then select **Remind Me**.
   - Enter the number of minutes, hours, days, or weeks before the event you want to receive the alarm.
7. Press **OK**.

NOTE See the *User Guide* to learn how to change the alarm tones.



Sending a meeting request

You can email meeting invitations to contacts who use Microsoft Office Outlook or Outlook Mobile.

NOTE Create contact entries with email addresses for the people you want to invite to a meeting. You can't access contact entries without email addresses from your calendar.

1. Create an event, and then select it.
2. Press **Edit** (left action key).
3. Select **Attendees**, and then select the name of the contact you want to invite. To invite other attendees, select **Add** and select the names.
4. Press **OK**.

The next time you synchronize, the meeting request is sent to the attendees. When attendees accept your meeting request, the meeting is automatically added to their schedules. When you receive their response, your calendar is updated as well.

NOTE If you are using an Exchange Server 2003 with Service Pack 2, you can use your corporate Global Address List to find contact information for an attendee. Select **Attendees**, press **Menu**, and then select **Find Online**. Enter the name of the attendee and select **Find**. Make sure you enter the name exactly as it is listed in the directory. See your system administrator for more information on this feature.

STAYING IN TOUCH

MESSAGING

You can use the Messaging application to exchange email, text messages (SMS), and multimedia messages (MMS) with other mobile devices and email addresses that support these forms of messaging. You can also exchange instant messages (IM) with Pocket MSN. Before you use your smartphone's messaging features, consult Verizon Wireless for pricing and availability.

Setting up an email account

Before you set up your email account(s) on your smartphone, you must determine which type of account(s) you want to access, as the steps vary for each account type. The following gives an overview of the account types, and setup steps for each account type appear later in this section:

Exchange Server: Enables you to wirelessly synchronize your email and other information directly with the information stored on a Microsoft Exchange Server 2003.

Wireless Sync: Enables you to use a Verizon Wireless Sync account to wirelessly synchronize your email and other information with the information stored on your computer (Verizon Wireless Sync account required, additional charges may apply).

IMAP or POP3: Enables you to send and receive email messages with a corporate email account or an account that you have with an Internet service provider (ISP).

Hotmail: Enables you to send and receive email messages with an MSN Hotmail account.

NOTE If your email account requires a VPN connection to establish a secure connection, you must install a VPN application (sold separately) on your smartphone before you can access your email. Visit **www.palm.com/mytreo700wxVerizon** to purchase a VPN application, and see the *User Guide* for more info.

Setting up an Exchange Server email account

An Exchange Server account enables you to wirelessly synchronize your email, contacts, calendar, and other information directly with the information stored on a Microsoft Exchange 2003 Server. When the Exchange Server 2003 is upgraded to Service Pack 2, new features are available that allow you to access online address books and use Direct Push Technology. These features include Global Address List, Tasks Over The Air (OTA), and Direct Push synchronization of Outlook information.

Direct Push Technology is the two-way wireless delivery method used between Microsoft Exchange Server 2003 with SP2 (Service Pack 2) servers and a smartphone with Windows Mobile 5.0 with MSFP (Messaging and Security Feature Pack) for Outlook information (Email, Calendar, Contacts, and Tasks). Direct Push Technology uses Internet-based communication methods that provide lower network overhead, lower costs, and more efficient communications than the previous SMS-based methods.

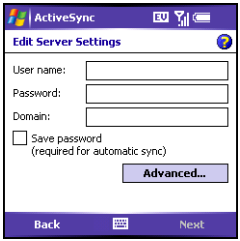
If you already set up your Exchange Server email settings when you installed the ActiveSync® desktop software, you do not need to repeat this process. If you did not set up an Exchange Server email account, follow the steps in this section to set up an account now. Work with your system administrator to gather the following info:

- Mail server address and domain name
- Your username and password
- SSL information (if required by the server, ask your system administrator)

NOTE If your email account requires a VPN connection to establish a secure connection, you must install a VPN application (sold separately) on your smartphone before you can access your email. Visit **www.palm.com/mytreo700wxVerizon** to purchase a VPN application, and see the *User Guide* for more info.

NOTE The Exchange Server settings are case sensitive. Be sure to enter uppercase and lowercase letters properly. See your system administrator for more information on this feature.

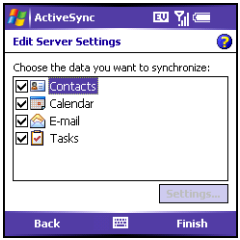
1. Press **Start** and select **Programs**.
2. Select **ActiveSync**.
3. Press **Menu** (right action key) and select **Add Server Source**.
4. Enter the **Server address**, and then press **Next** (right action key).



5. Enter your username, password, and domain. The password is case-sensitive. Your password can use numbers and text. Check if your Caps Lock and Option Lock are active because that can affect the password you are entering.
6. If you want your password entered automatically, check the **Save password** box. If you want to enter your password each time you access this account, do not check this box.
7. (Optional) Select **Advanced** to set the rules for fixing sync conflicts.

8. Press **Next** (right action key) and check the boxes for the types of information you want to synchronize with Exchange Server.

9. (Optional) Highlight an item and select **Settings** to change the synchronization settings for that type of information.



NOTE Settings are not available for all items. If you want to download more than the email message header, select **E-mail** and increase the **KB** setting. If you don't increase this setting, you can manually download the rest of the message at your convenience.

10. Press **Finish** (right action key).

11. Synchronize with your Exchange Server and set your sync schedule. See "Setting the synchronization schedule" on page 88.

Using an online address book

You can access contact information, such as an email address or phone number, from your organization's online address book or Global Address List (GAL). To access a GAL, make sure you are accessing an Exchange Server 2003 upgraded to Service Pack 2.This feature is useful only if you know the exact name as it appears in the directory.

1. In a new message, tap the **To** box.

2. Press **Menu** (right action key), and select **Add Recipient**.

3. Press **Menu** (right action key), and select **Find Online**.

4. Enter the contact name as it appears in the directory and tap **Find**. You must spell the contact name correctly.

Setting up a Wireless Sync email account

Wireless Sync lets you sync your email and other information when you're away from your computer. To use Wireless Sync, you must first install the desktop synchronization software that came with your smartphone, and you must subscribe to Verizon Wireless's Wireless Sync feature (additional charges may apply).

NOTE For more info about Wireless Sync, visit **http://www.wirelesssync.vzw.com.**

1. On your smartphone, press **Start** and select **Programs**.
2. Select **Wireless Sync**.
3. Press **Start** (left action key) and then wait a few minutes until the installation is finished.
4. When the message "Have you created your Wireless Sync account yet?" appears on your smartphone screen, select **No - Create account now** and then select **Next**.
5. Select the type of email account(s) you want to set up: **Internet**, **Corporate**, or **Both**.
6. Enter your mobile phone number. If you have not set up a Wireless Sync password, select **Get Password** to receive a text message with a temporary password. If you already have a password, enter it and select **Next**.
7. Check the **I agree to the terms and conditions of service** box, and then select **Next**.
8. Select your time zone and enter your zip code, and then select **Next**.
9. Enter your email address and the password you use to access this email account on your computer, and then select **Next**.

10. When the Congratulations! screen appears, press **OK**.
11. Press **Sync** (left action key). If prompted, enter your password and select **OK**.
12. When the First Synchronization dialog box appears, do one of the following based on the type of email account you set up:

    Corporate email or Both: Select **Refresh**.

    Internet email: Select **Merge**.

For corporate email accounts, the default settings do a wireless synchronization whenever info changes in Microsoft® Office Outlook®. To find out how often you can expect message delivery, contact your system administrator and ask about your company's server settings. For Internet email accounts, the default settings do a wireless synchronization every 30 minutes. To customize your Wireless Sync settings, select **Setup** at the bottom of the screen, and then select **Push/ReadySync**.

Setting up an IMAP or POP3 email account

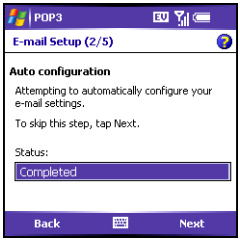
You can send and receive email messages with an email account that you have with an Internet service provider (ISP), an email account that you access using a VPN server connection (such as a work account), or any other IMAP (Internet Message Access Protocol) or POP3 email account. If you have problems configuring your account, go to **www.palm.com/emailsetup** for more information.

Work with your system administrator to gather the following info:

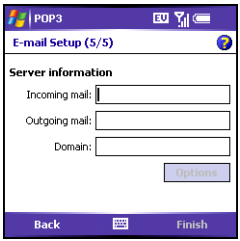
- Account type (POP3 or IMAP)
- Mail server name for receiving mail

- Mail server name for sending mail
- Your username and password
- Domain name
- Any special security requirements

1. Go to your Today screen and press **Messaging** (left action key).
2. Press **Menu** (right action key) and select **Tools > New Account**.
3. Enter the email address that you want to set up, and then press **Next** (right action key).
4. Wait until the Status box displays Completed, and then press **Next** (right action key).
5. Enter your name, username, and password.
6. If you want your password entered automatically, check this box. If you want to enter your password each time you access this account, do not check the **Save password** box.
7. Press **Next** (right action key).
8. Select the **Account type** list, and then select **POP3** or **IMAP**.



9. Enter a name for this account, and then press **Next** (right action key). For example, if this is your work email account, enter “Work” or your company’s name.
10. Enter the name of the **Incoming mai**l and **Outgoing mail** servers. Do not enter anything in Domain. It is not needed for POP3 or IMAP accounts.
11. (Optional) Select **Options** to set this account’s download options.
12. Press **Finish** (right action key).



NOTE To delete an email account, press **Menu** and select **Tools > Options**. Highlight the account you want to delete. Press and hold **Center** on the 5-way, and then select **Delete.**

Signing in to Pocket MSN

Pocket MSN provides quick access to the following:

MSN Hotmail: Lets you read, write, send, and delete email, and manage your Hotmail folders.

MSN Messenger Contacts list: Lets you see who’s online and exchange instant messages (IM). Subscribe to status updates for selected contacts so you’re notified when they’re online.

Options: Lets you customize your Pocket MSN experience.

1. Press **Start** and select **Pocket MSN**.
2. Select **MSN Mobile Home**.
3. Select **Sign in**.
4. Enter the email address and password for your Passport account or your Hotmail account.
   - To create a Passport (IM) account, go to **www.passport.com**.
   - To create a Hotmail account, go to **www.hotmail.com**.

NOTE You also need to set up a Hotmail account on your smartphone. From the Pocket MSN screen, select **MSN Hotmail** and enter your email address and password. You access your Hotmail messages from the Messaging application.

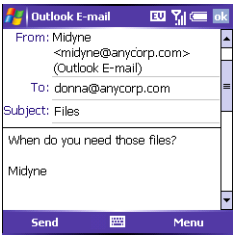
Creating and sending an email message

1. Go to your Today screen and press **Messaging** (left action key).
2. Press **Left** to cycle through your Messaging accounts until you see the email account you want to use in the title bar.
3. Press **New** (left action key).
4. Do one of the following to address the message:
   - If the recipient's name and email address are in your Contacts list, enter the first few letters of the recipient's first or last name, and then select the recipient's name.
   - If the recipient's name is in an online address book, you can find the name and add it. For more information, see "Using an online address book" on page 50.

- If the recipient's name and email address are not in your Contacts list, enter the full email address.

NOTE To send a message to multiple recipients, separate the addresses with a semicolon (;).

5. Select **Subject** and enter a title for the message.



6. Enter your message, or press **Menu** (right action key), select **My Text**, and then select a predefined phrase you want to insert.
7. (Optional) Do any of the following:
   - Press **Menu** (right action key) and select **Insert**. Select the type of item you want to attach, and then select the file or record a voice note.
   - Press **Menu** (right action key) and select **Spell Check**.
   - Press **Menu** (right action key) and select **Message Options**. Select the **Priority** list, select a setting for the message, and then press **OK**.
8. Press **Send** (right action key).

NOTE If you have difficulty sending mail, try changing your outgoing mail settings to the following: **User name:** [9-digit phone number]@vzwmail.net (6505551212@vzmail.net). **Password:** Your www.vtext.com password. **Outgoing Server:** smtp.vzwmail.net. Additionally, if you want to keep a copy of your outgoing messages in the Sent folder, you must set your email settings to do so. For info on accessing these settings, see the *User Guide*.

Synchronizing your email

During synchronization, new messages are copied to your smartphone's Inbox, and messages in the smartphone's Outbox are sent. Your computer must be connected to the Internet when you sync your email.

To sync your default email account, simply sync your smartphone with your computer. See "Synchronizing information" on page 20 for details. To sync additional email accounts, such as an Internet Service Provider (ISP) account or a work account that you access using a VPN server connection, follow these steps:

1. Go to your Today screen and press **Messaging** (left action key).
2. Press **Left** to cycle through your Messaging accounts until you see the account you want to download in the title bar.
3. Press **Menu** (right action key) and select **Send/Receive** to sync your smartphone with your email server.

Receiving attachments

1. Select the attachment (below the subject) to mark it for download.
2. Sync the email account that contains the message (as described in the previous sections).
3. Select the attachment to open it.

To automatically download attachments from an Outlook email account, do the following:

1. Press **Start** and select **Programs**.
2. Select **ActiveSync**.

3. Press **Menu** (right action key) and select **Options**.
4. Select **E-mail**, and then select **Settings**.
5. Check the **Include file attachments** box, and then press **OK** (ok).

To automatically download attachments from an IMAP email account (typically an ISP account) or an account that you access using a VPN server connection, do the following:

1. Go to your Today screen and press **Messaging** (left action key).
2. Close any open messages, and then press **Menu** (right action key) and select **Tools > Options**.
3. On the Accounts tab, select the IMAP account name.
4. Press **Next** (right action key) until you reach Server information, and then select **Options**.
5. Press **Next** (right action key) twice, and then select **Get full copy of messages** and **When getting full copy, get attachments**.

Creating and sending a text message

Each text message can hold up to 160 characters. To save time, you can select from predefined My Text phrases, such as “Call me” or “On my way.” You can add your own My Text phrases, and if you prefer, you can enter the full message text too.

1. Go to your Today screen and press **Messaging** (left action key).
2. Press **Left** ◀ until you see Text Messages in the title bar.

3. Press **New** (left action key).
4. Do one of the following to address the message:

   - If the recipient's name and mobile number are in your Contacts list, type the first few letters of the first or last name or simply enter the first initial, followed by a space, and then the last initial to find a name.
   - If the recipient's name is in an online address book, press **Center**, enter the name, press **Menu** (right action key), and then select **Find Online**. Select the name, and then select to use either the phone number or email address. For more information, see "Using an online address book" on page 50.
   - If the recipient's name and mobile number are not in your Contacts list, enter the full mobile number or email address.

NOTE To send a message to multiple recipients, separate the addresses with a semicolon (;). If you send a message to three people, you are billed for three messages.

5. Enter your message, or press **Menu** (right action key), select **My Text**, and then select a predefined phrase you want to insert.
6. (Optional) Press **Menu** (right action key) and select **Spell Check**.
7. (Optional) Press **Menu** (right action key) and select **Message Options**. Enter a callback number and then select **OK**.
8. Press **Send** (left action key).

Creating and sending a multimedia message

Multimedia messages can include any of the following items presented as one or more slides:

Ringtones	Sound clips	Pictures	Videos
■ MIDI	■ WAV ■ QCELP	■ JPEG ■ GIF	■ 3G2

NOTE Even if your smartphone does not include a camera, you can still send, receive, and view pictures and videos.

1. Go to your Today screen and press **Messaging** (left action key).
2. Press **Left** until you see MMS in the title bar.
3. Press **New** (left action key).
4. Do one of the following to address the message:
   - If the recipient's name and mobile number or email address are in your Contacts list, press **Center**, select **Add Recipient**, enter the first few letters of the recipient's first or last name, and then select the recipient's name.
   - If the recipient's name is in an online address book, press **Center**, enter the name, press **Menu** (right action key), and then select **Find Online**. Select the name, and then select to use either the phone number or email address. For more information, see "Using an online address book" on page 50.
   - If the recipient's name and mobile number or email address are not in your Contacts list, enter the full mobile number or email address.
   - If you want to upload a picture or video to your Verizon Wireless PIX Place account, press **Center**, and then select **PixPlace**.

NOTE To send a message to multiple recipients, separate the addresses with a semicolon (;). If you send a message to three people, you are billed for three messages.

5. Select **Subject** and enter a title for the message.
6. Select **New Slide**.
7. Press **Center** and select one of the following:

   Add Picture: Lets you insert a picture. You can take the picture with the built-in camera or insert an existing picture.

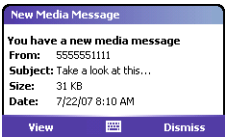
   Add Video: Lets you insert a video. You can capture a video with the built-in camera or insert an existing video clip. If you insert a video, you cannot add any more pictures, videos, or sounds to that message.

   Add Sound: Lets you record a message, such as a voice caption for a picture, or insert an existing sound, such as a ringtone. You can add one sound per slide; to send more than one sound in a message, add another slide to your message. If you capture a picture with the built-in camera and save it with a voice caption, the voice caption does not count as a sound file.
8. Enter a text caption or message for the item you inserted.
9. Select **next** and repeat steps 6–8 to add other items in this message.
10. (Optional) Select **preview** to view the message as the recipient will see it.
11. When you're done creating the message, press **OK**.
12. Press **Send** (left action key).

Receiving text and multimedia messages

When your phone is on and in a wireless coverage area, you automatically receive new text messages. For multimedia messages, you can set your smartphone to automatically download new messages or to notify you that messages are ready to download. You can also set your smartphone to notify you when a new text or multimedia message arrives.

The new message notification may include any of the following options:



View: Opens the message so you can view its full contents.

Download: Downloads the rest of the message from the server.

Reply: Opens a message addressed to the sender's phone number.

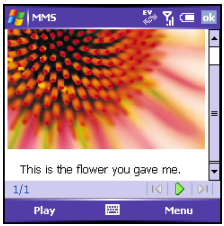
Dismiss: Closes the notification and puts the message in your Inbox.

Menu: Opens a menu where you can select other options.

Viewing/playing a multimedia message

1. Go to your Today screen and press **Messaging** (left action key).
2. Press **Left** until you see MMS in the title bar.
3. From the Inbox, select the message you want to view.
4. If you're viewing the message for the first time, playback begins automatically. Otherwise, select an item to play.

5. Do any of the following:



Go the previous or next slide: Tap **previous** or **next** .

Pause or resume playback: Tap **pause** or **play** .

Save the item that is playing: Press **Menu** (right action key) and select **Save**.

Go to the top of the message: Press **Menu** (right action key) and select **Message Overview**.

Reply to the message: Press **Menu** (right action key) and select **Reply** or **Reply All**.

Call the sender: Press **Menu** (right action key) and select **Call Sender**.

Save the message as a template for other messages: Press **Menu** (right action key) and select **Save to Template**.

6. Press **OK** .

BROWSING THE WEB

Internet Explorer Mobile provides quick and easy access to web pages. You can view most sites you use on your computer, including those with security and advanced features, such as JavaScript and frames. To browse the web, you must subscribe to data services from Verizon Wireless.

Viewing a web page

By default, Internet Explorer Mobile scales web page content to fit your smartphone screen so that you can view most of the information without scrolling left or right.

1. Make sure your phone is on (see “Turning your phone on and off” on page 7).
2. Press **Start** and select **Internet Explorer**.
3. Highlight the address line, enter the address of the web page you want to view, and then press **Center**.
4. Press **Menu** (right action key), select **View**, and then select one of the available formats.
5. Do any of the following:
   - To view the previous page, press **Back** or press **Backspace**.
   - To refresh the page with the latest content from the Internet, press **Menu** (right action key) and select **Refresh**.
   - To follow a link to another web page, press **Up** ▲ or **Down** ▼ to highlight the link, and then press **Center** to go to the selected page. You can also tap the link on the screen with your stylus.
   - To adjust the size of the text on web pages, press **Menu** (right action key), select **Zoom**, and then select the size you want.
   - To view a web page’s properties, press **Menu** (right action key), and select **Tools > Properties**.

- To view each item in a list, select the list and scroll using **Up** ▲ or **Down** ▼.
- In a list, press **Left** ◀ or **Right** ▶ to cycle between items, and then press **Center** to accept the change.
- In a form, such as a browser search field, press **Center** to interact with the form, and then press **Center** to stop interacting with the form.

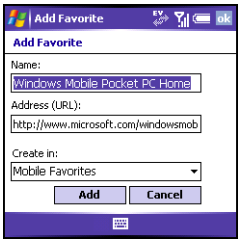
6. Press **OK** to close Internet Explorer Mobile.

Creating a favorite

Favorites let you bookmark a web page so that you can instantly access it without entering the web address.

1. Create the folders where you want to store your favorites.

NOTE Once you create a favorite, you can't move it to another folder. See the *User Guide* for info on organizing your favorites and creating folders.



2. Go to the page you want to mark as a favorite.
3. Press **Menu** (right action key) and select **Add to Favorites**.
4. (Optional) Select **Name** and enter a different description.
5. (Optional) Select the folder where you want to add the favorite.
6. Select **Add**.

Downloading files and images from a web page

You can download files from a web page that are usable on your smartphone, such as new applications, MIDI ringtones, or pictures that are specifically tagged for download.

1. Go to the web page that contains the link to the file you want to download.
2. Press **Left** ◀ or **Right** ▶ to highlight the link to the file.
3. Press and hold **Center** ⬭, and then select **Save As** to download a file, or tap and hold and select **Save Image** to download an image.
4. Select **Name** and enter a new name for the file.
5. Select the **Folder** list, and then select the folder where you want to save the file.
6. Select the **Location** list, and then select where you want to store the file: **Main memory** or **Storage card**.
7. Press **OK** (ok).

SETTING UP A BLUETOOTH® CONNECTION

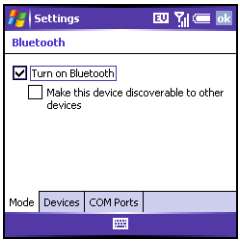
With your smartphone's built-in Bluetooth® wireless technology, you can connect to a number of Bluetooth devices such as a headset, hands-free car kit, or GPS receiver, as well as to other phones, handhelds, or computers. If your computer is enabled with Bluetooth wireless technology, you can also synchronize wirelessly.

[!] IMPORTANT **For a list of hands-free devices using Bluetooth wireless technology that are compatible with your smartphone, go to www.palm.com/us/products/smartphones/treo700w/bluetooth.html.**

After you set up a connection with a Bluetooth device, you can communicate with that device whenever it is within range (about 30 feet in optimum environmental conditions) and your smartphone's Bluetooth feature is turned on.

1. If necessary, prepare the device you want to connect with to accept a new connection. Check the device's documentation for details.
2. Go to your Today screen, and then tap **Bluetooth** .
3. Check the **Turn on Bluetooth** box to turn on your smartphone's Bluetooth feature.
4. Select the **Devices** tab, and then select **New Partnership**.
5. Wait for your smartphone to search for devices and to display the device list.
6. Select the device you want to connect with, and then press **Next** (right action key).
7. Enter the same passkey on your smartphone and on the Bluetooth device, and then press **Next** (right action key).

[!] IMPORTANT **Some Bluetooth devices have a preset passkey; if so, you can find the passkey in the documentation for that device. Other devices provide a screen where you enter a passkey that you make up. In either case, you must use the same passkey on both your smartphone and the other Bluetooth device. We recommend that where possible, you make up a passkey of 16 alphanumeric**



characters (letters and numerals only) to improve the security of your smartphone. The longer the passkey, the more difficult it is for the passkey to be deciphered.

8. Do any of the following that apply to the type of device you're connecting to:

   Headset or hands-free car kit: Check the **Hands Free** box.

   A2DP/AVRCP enabled stereo headset: Check the **Wireless Stereo** box.

   GPS device: Press **Finish** (right action key), select the **COM Ports** tab, select the GPS device you selected in step 6, and then select **New Outgoing Port**. After you set the partnership and COM port, you can configure the GPS Settings (see the *User Guide*). Be sure to select the same port you assigned for GPS here.

9. Press **Finish** (right action key), and then press **OK** (ok).

You can now communicate with this device whenever it is within range (about 30 feet in optimum environmental conditions) and your smartphone's Bluetooth feature is turned on (see steps 1 and 2 earlier in this section). If you're using a hands-free Bluetooth device and it is within range (30 feet), your smartphone routes all calls to the hands-free device instead of your smartphone's earpiece. When a call comes in, your smartphone rings and the car kit or headset beeps. Even if you pick up the call on your smartphone earpiece, the call goes to the headset or car kit.

Beaming a record

1. Highlight the entry or file you want to beam.
2. Press **Menu** (right action key) and select **Beam…** (the menu item changes names based on the type of item you highlighted).
3. Do one of the following:

   Bluetooth: When the name of the receiving device appears, tap the **Tap to send** link to begin the transfer. A blue icon indicates a Bluetooth connection.

   Infrared: Point the IR port on your smartphone directly at the IR port of the receiving device. A red icon indicates an IR connection.
4. Wait for "Done" to appear next to the name of the receiving device before you continue using your smartphone.

PLAYING MEDIA FILES

PICTURES & VIDEOS

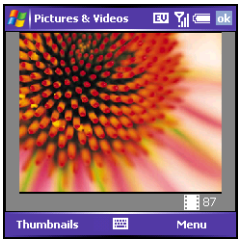
Your smartphone comes with a built-in, 1.3-megapixel camera with 2x digital zoom (camera not included with all smartphones). You can use the camera to take, view, and send pictures and videos, and to add a personal touch to your smartphone, use your pictures as your Today screen background and as caller ID images, or use your videos to create video ringtones.

Even if your smartphone does not have a camera, you can still receive and view pictures and videos, and send pictures and videos as attachments or multimedia messages. You can also personalize your smartphone by using a picture as a background or by adding a picture to a contact.

Taking a picture

By default, pictures are stored in the My Pictures folder on your smartphone. If you want to store your pictures on an expansion card, see the *User Guide* for instructions.

1. Press **Start** and select **Pictures & Videos**.
2. Select **Camera** .



NOTE If you see a camcorder icon below the preview image, video mode is on. To turn on the still camera, press **Menu,** and then select **Still Mode**. If you don't see a camcorder icon, skip this step.

3. Adjust the position of your smartphone until you see the subject you want to photograph on the screen.

4. (Optional) Adjust any of the following:

   Zoom: Press **Up** ▲ to zoom in or **Down** ▼ to zoom out.

   Brightness: Press **Right** ▶ to increase the brightness or **Left** ◀ to decrease the brightness.

   Resolution: Press **Menu** (right action key) and select **Resolution** to change the image quality.

5. (Optional) Set a 5-second timer: Press **Menu** (right action key), select **Mode**, and then select **Timer**.

6. Press **Center** to capture the picture or start the timer.

7. Hold your smartphone still until the picture renders, and then do one of the following:

   - Press **Camera** (left action key) to take another picture.
   - Press **OK** to return to Thumbnail View.

Recording a video

Videos can be any length, provided you have ample storage space available. By default, videos are stored in the My Pictures folder on your smartphone. If you want to store your videos on an expansion card, see the *User Guide* for instructions.

1. Press **Start** and select **Pictures & Videos**.

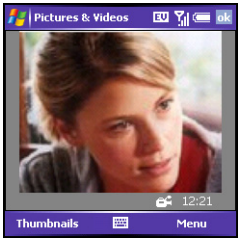
2. Select **Camera** .

3. Press **Menu** (right action key) and select **Video Mode**.

4. Adjust the position of your smartphone until you see the subject you want to record on the screen.
5. (Optional) Adjust any of the following:

   Brightness: Press **Right** ▶ to increase the brightness or **Left** ◀ to decrease the brightness.

   Resolution: Press **Menu** (right action key) and select **Quality** to change the video resolution.
6. Press **Center** to start recording.
7. When you're finished recording, press **Stop** (left action key) or **Center** to stop recording.
8. (Optional) To review the video in Windows Media Player Mobile, press **Thumbnails** (left action key), highlight the video, and then press **Center**. Press **OK** to return to Thumbnail View in Pictures & Videos.



Viewing a picture or video

1. Press **Start** and select **Pictures & Videos**.
2. Select the picture or video you want to view. For more info on viewing videos, see "Playing media files on your smartphone" on page 74.
3. Press **OK** to return to Thumbnail View.

NOTE To view pictures or videos in a different folder, go to Thumbnail View, select the **Show** list in the upper left, and then select the album you want to view.

Creating a video ringtone

You can save a video that you record as a ringtone.

1. Press **Start** and select **Pictures & Videos**.
2. Highlight the video you want to use as a ringtone.
3. Press **Menu** (right action key) and select **Save to Contact Ring Tone**.
4. Select the contact to whom you want to assign the video ringtone.

WINDOWS MEDIA PLAYER MOBILE

Windows Media Player Mobile can play music, audio, and video files that are stored on your smartphone or on an expansion card (sold separately) in any of the following file formats: WMA, WMV, MP3, and 3G2.

Transferring media files to your smartphone

Use the Sync feature in the desktop version of Windows Media Player 10 to transfer compatible media files from your computer to an expansion card or your smartphone. Using the Sync feature ensures that the files transfer correctly.

1. On your computer, open Windows Media Player 10.
2. (Optional) Insert a 32MB or larger expansion card into your smartphone.
3. Connect your smartphone to your computer with the **USB sync cable**.
4. When the Device Setup Wizard opens on your computer, click **Automatic**.

5. Check the **Customize the playlists that will be synchronized** box.
6. Select the playlists you want to sync.
7. Click **Finish** to begin the transfer. The next time you connect your smartphone to your computer while the desktop version of Windows Media Player 10 is running, synchronization starts automatically.

NOTE Be patient; transferring media files can take several minutes.

Playing media files on your smartphone

You can listen to media files through the speaker on the back of your smartphone, through the included stereo headset, or through a stereo headphone (3.5mm stereo headphone adapter or 2.5mm stereo headphone required, sold separately).

NOTE If you can't find a media file on your expansion card, update the library (see "Working with libraries" on page 76).

1. Press **Start** and select **Windows Media**.
2. Press **Menu** (right action key) and select **Library**.
3. Do one of the following:
   - To play a file from a library, select the **Library** list in the upper left, and then select the library you want to use.
   - To play a file that is not in a library, press **Menu** (right action key) and select **Open File**.

- To play a file from the web, press **Menu** (right action key) on the Library screen, and then select **Open URL**. Select **URL** and enter the website address, or select **History** and select a site you've visited before.

4. Select the item you want to play, and then press **Play** (left action key).

5. Use any of the following onscreen controls during playback:
   - Plays the current file.
   - Pauses the current file.
   - Skips to the beginning of the current file or to the previous file.
   - Skips to the next file.
   - Sets the point where playback begins. Tap and drag the slider to change the position.
   - Increases the volume level.
   - Decreases the volume level.
   - Turns the sound on or off.
   - Displays a video using the full screen.
   - Displays a website where you can find music and videos to play.
   - Indicates the rating of the current file. Select the star to change the rating.

NOTE You can also use the Volume button to adjust the volume and the 5-way to control playback. Press **Center** to play or pause the file. Press **Left** to skip to the beginning of the current file (or to the previous file), and press **Right** to skip to the next file.

6. Press **Menu** (right action key) and select any of the following during playback:

   Library: Displays the Library screen so you can select a different song to play.

   Shuffle/Repeat > Shuffle: Plays the Now Playing playlist in random order. A check appears next to this command when it is on.

Shuffle/Repeat > Repeat: Plays the Now Playing playlist repeatedly. A check appears next to this command when it is on.

Stop: Ends playback.

Working with libraries

A library represents a media storage location, so if you have an optional expansion card, you should have two libraries: My Device and My Storage Card. Each library contains links to the media files in that location. Windows Media Player Mobile usually updates the My Device library automatically, but you must manually update the My Storage Card library.

1. Press **Start** and select **Windows Media**.
2. Press **Menu** (right action key) and select **Library**.
3. Press **Menu** (right action key) and select **Update Library**.
4. Wait for the files to be added, and then select **Done**.

STAYING PRODUCTIVE

WORD MOBILE

You can create and edit documents and templates and save them as DOC, RTF, TXT, and DOT files. You can also edit Microsoft® Office Word® documents and templates that you create on your computer. However, keep in mind that some of the information and formatting may be lost when you save the document on your smartphone. See the *User Guide* for details on supported and unsupported features.

Creating a document

1. Press **Start** and select **Programs**.
2. Select **Word Mobile**.
3. Press **New** (left action key).
4. Enter the text of the document.
5. Press **OK** to save the file.

POWERPOINT MOBILE

With PowerPoint Mobile, you can open and view slide show presentations created on your computer. Many presentation elements such as slide transitions, animations, and URL links are also supported. See the *User Guide* for details on supported and unsupported features.

Playing a presentation

1. Press **Start** and select **Programs**.
2. Select **PowerPoint Mobile**.
3. In the presentation list, highlight the presentation you want to play.
4. Press **Center**.
5. Do any of the following:
   - Press **Right** to advance to the next slide or **Left** to view the previous slide.
   - Press **Menu** (right action key), select **Go to Slide**, and then select the slide you want to view.
   - Select **Next** or **Previous** to play animations.
   - Press **Menu** (right action key), select **Zoom In**, and then select to zoom in or to zoom out. To scroll within the current slide, tap and drag the slide. To return to the slide show, select .
6. Press **Menu** (right action key) and select **End Show**.

EXCEL MOBILE

With Excel Mobile you can create and edit workbooks and templates on your smartphone. You can also edit workbooks and templates that you create on your computer. However, keep in mind that you may lose some of the information and formatting when you save the workbook on your smartphone. See the *User Guide* for details on supported and unsupported features.

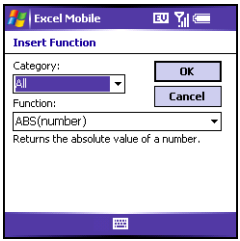
Creating a workbook

1. Press **Start** and select **Programs**.
2. Select **Excel Mobile**.
3. Press **New** (left action key).
4. Highlight a cell where you want to enter text or other info.
5. Enter the info in the cell, and then press **Enter**.
6. Repeat steps 4 and 5 to enter the remaining info.
7. Press **OK** to save the file.

Entering a formula

1. Highlight the cell where you want to enter the formula.
2. Enter an = sign followed by any values, cell references, name references, operators, and functions.
   Example: =(B4/25)+100=Revenue-Expenses
3. Press **Enter**.

Inserting a function



1. Open the workbook where you want to insert the function.
2. Press **Menu** (right action key) and select **Insert > Function**.
3. Select the **Category** list, and then select the type of function you want to insert.
4. Select the **Function** list, and then select the specific function you want to insert.
5. Select **OK**.

Creating a chart

1. Open the workbook from which you want to create a chart.
2. Highlight the cells you want to include in the chart.
3. Press **Menu** (right action key) and select **Insert > Chart**.
4. Select the type of chart, and then press **Next** (right action key).
5. Confirm the area you want the chart to include, and then press **Next** (right action key).
6. Select the data layout, and then press **Next** (right action key).
7. Check the boxes to indicate whether the first row and column represent labels.
8. Select whether you want the chart to appear as a separate worksheet within the current workbook, or as part of the current worksheet.
9. Press **Finish** (right action key).

MANAGING FILES AND APPLICATIONS

FINDING INFORMATION

With the built-in search features on your smartphone, you can find information quickly:

Lookup: Helps you find and dial your contacts by name or phone number. See “Dialing by contact name” on page 25 for details.

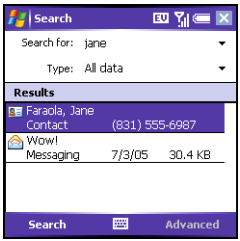
Search: Looks through the text in all the applications on your smartphone.

File Explorer: Lets you browse files and folders on your smartphone or an expansion card.

Using Search

Search for files and other items stored in the My Documents folder on your smartphone or on an expansion card. You can search by file name or by words located in the item. For example, you can search for words within notes, appointments, contacts, and tasks.

1. Press **Start** and select **Programs**.
2. Select **Search**.
3. Select **Search for**, and then enter the file name, word, or other info you want to find.
4. Select the **Type** list, and then select the kind of information you want to find.
5. Press **Search** (left action key), and then use the **5-way** to select and view an item from the search results.



Exploring files and folders

File Explorer lets you browse the contents of folders on your smartphone. The root folder on your smartphone is named My Device. My Device is similar to My Computer on your computer.

1. Press **Start** and select **Programs**.
2. Select **File Explorer**.
3. Select the **Show** list in the upper left, and then select the folder you want to explore.
4. Do any of the following:
   - To open an item, select it.
   - To quickly delete, rename, copy, beam, or email an item, highlight the item, press and hold **Center** to open the shortcut menu, and then select the appropriate command.
   - To highlight multiple items, tap and drag the stylus.

[!] IMPORTANT **Do not delete any files that you cannot identify. These files may be required for your smartphone to function properly.**

INSTALLING APPLICATIONS

You can install any of the additional software included on the Getting Started CD as well as other third-party applications that are compatible with Windows Mobile 5.0 devices. To learn more, go to **www.palm.com/mytreo700wxVerizon**.

NOTE Be sure to select and install Microsoft Windows Mobile 5.0 software for Pocket PC Phone Edition. Microsoft Windows Mobile 5.0 software for Smartphone is not compatible with your Treo™ smartphone. If an application does not have a Microsoft Mobile to Market certificate, you will see a message indicating that the application is untrusted. If this occurs, you can indicate whether you want to continue the installation.

Installing applications from the Internet

You can use Internet Explorer Mobile to install Windows Mobile apps in the CAB file format directly from the Internet. You must use your computer to install apps in other file formats.

1. Make sure your phone is on (see “Turning your phone on and off” on page 7).
2. Press **Start** and select **Internet Explorer**.
3. Go to the page that contains the link to the application you want to download.
4. Press **Left** ◀ or **Right** ▶ to highlight the link to the file, and then press **Center** to start the download process.
5. Press **Start** and select **Programs**.
6. Select **File Explorer**.
7. Go to the **My Documents** folder in File Explorer.
8. Tap the file you downloaded to start the installation program.

Installing applications from your computer

1. Open My Computer or Windows Explorer on your computer.
2. Copy the application file(s) into the **Mobile Device** folder.
3. Connect your smartphone to your computer to synchronize and install the application(s) on your smartphone.
4. Press **Start** and select **Programs** to open the application.

NOTE If you don't see the application you just installed, select **File Explorer**, go to the **My Documents** folder, and then select the application's icon to complete the installation.

Installing applications onto an expansion card

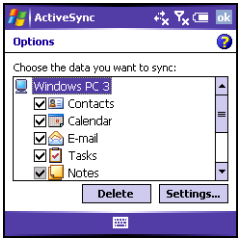
1. Insert the expansion card (sold separately) into the expansion card slot (see "Removing and inserting expansion cards" on page 91).
2. Open the ActiveSync® window on your computer.
3. Click **Tools** and select **Explore Device**.
4. Double-click **My Windows Mobile-Based Device** to open the Mobile Device folder.
5. Copy the application file(s) into the Storage Card folder inside the Mobile Device folder.

SETTING SYNCHRONIZATION OPTIONS

Selecting which info to sync

You can choose whether you want to sync info for specific applications. For example, if you never use the Notes application, you may want to exclude that application from your sync list.

1. Press **Start** and select **Programs**.
2. Select **ActiveSync**.
3. Press **Menu** (right action key) and select **Options**.
4. Do any of the following:



   - Check the box next to any items you want to synchronize. If you cannot check a box, you might have to uncheck a box for the same information type elsewhere in the list.
   - Uncheck the box next to any items you want to stop synchronizing.
   - Select an item and then select **Settings** to customize the settings for that item. Settings are not available for all items.

NOTE To sync Office files, check the **Files** box. For more info, see "Synchronizing your Microsoft Office files" on page 86.

Starting and stopping synchronization

If ActiveSync is running on your computer and you connect your smartphone to your computer, synchronization begins automatically. If you ever need to manually start or stop synchronization, follow these steps:

1. Connect your smartphone to your computer (see the *Read This First* setup poster for details). If you are only synchronizing wirelessly with Exchange Server, you do not have to connect the device.
2. Press **Start** and select **Programs**.
3. Select **ActiveSync**.

NOTE To end synchronization before it completes, select **Stop**.

Synchronizing your Microsoft Office files

You can create and edit Microsoft Office files on your computer or on your smartphone and then synchronize the files so that changes you make show up on both your computer and your smartphone. To synchronize Microsoft Office files, you must first set Files as one of your synchronization options; see “Selecting which info to sync” on page 84.

To synchronize your Microsoft Office files:

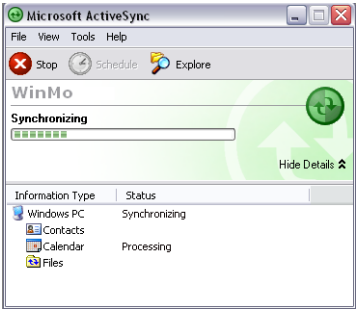
1. Connect your smartphone to your computer with the USB cable.

NOTE Most options of ActiveSync desktop software are available only when your smartphone is connected to your computer.

2. On your computer, double-click the **ActiveSync** icon in the taskbar to open the ActiveSync window.

NOTE If the ActiveSync icon doesn’t appear in the taskbar, click **Start > Programs > Microsoft ActiveSync** to open the ActiveSync window.

3. Under Information Type, double-click **Files** to view a list of all synchronized files.



NOTE If Files doesn’t appear under Information Type, open the **Tools** menu and select **Options**. Make sure the **Files** box is checked.

4. Do any of the following:

   - To copy a file from your computer to your smartphone, click **Add**, browse to and highlight the file, and then click **Open**.

- To delete a file from the file sync folder on your computer and from your smartphone, highlight the file name and click **Remove**.

NOTE If you receive an error while synchronizing files, make sure that all of the files you're trying to sync are closed on both your computer and on your smartphone.

Where are the changes I made to my file?

Don't look for the changed file in its original location on your computer. Only the synchronized version contains the changes, and that version is in the ActiveSync file sync folder. To find this folder, do either of the following:

- On your computer desktop, double-click the **file sync folder** icon. This is a shortcut to the file sync folder.
- In ActiveSync desktop software, double-click **Files**. The location of the file sync folder appears in the File Synchronization Settings dialog box (under On this computer, synchronize the files in this folder).

On your smartphone, you can find the synchronized file by doing either of the following:

- Press **Start** , select **Programs**, and then select the application that opens the file: **Word Mobile** , **Excel Mobile** , or **PowerPoint Mobile** .
- Press **Start** , select **Programs**, and then select **File Explorer** . Select the **Show** list in the upper-left corner and select **My Device > My Documents**.

Synchronizing with Exchange Server

You can sync with Exchange Server using a connection to a wireless network or a computer.

1. Press **Start** and select **Programs**.
2. Select **ActiveSync**.
3. Press **Menu** (right action key) and select **Configure Server**. If you have not yet set up sync with Exchange Server, this says Add Server Source.
4. Select **Server address**, enter the name of the server running Exchange Server, and then press **Next** (right action key).
5. Enter your name, password, and domain, and then press **Next** (right action key). To change the rules for resolving synchronization conflicts, select **Advanced**.
6. Check the boxes next to the type of info that you want to synchronize with Exchange Server, and then press **Finish** (right action key).

Setting the synchronization schedule

You can schedule wireless synchronization to occur automatically at regular intervals. If you prefer to synchronize manually, do not turn on these settings.

NOTE When you connect your smartphone to your computer using the USB cable, synchronization occurs automatically whenever your smartphone screen is turned on. You cannot set a synchronization schedule for cable synchronization.

1. Connect your smartphone to your computer (see the *Read This First* setup poster). If you are only synchronizing wirelessly with Exchange Server, you do not have to connect the device.
2. Press **Start** and select **Programs**.
3. Select **ActiveSync**.

4. Press **Menu** (right action key) and select **Schedule**.
5. Set any of the following options:

   Peak times: Sets the frequency for high-traffic time periods such as when you are at work or when email volume is high. To conserve power it is recommended that you change your settings to synchronize every 30 or 60 minutes instead of as items arrive.

   Off-peak times: Sets the frequency for low-traffic time periods such as late at night.

   Use above settings while roaming: Sets the frequency while you are roaming outside the Verizon Wireless network. By default, a scheduled sync does not work while you are roaming. This is to prevent roaming charges on your account. If roaming charges are not a concern, select **Use above settings while roaming**.

   Send outgoing items immediately: Sets whether items are sent as soon as you select Send in the Messaging application, or whether they are held until the next synchronization.
6. Press **OK** .

NOTE Decreasing the frequency settings conserves battery power.

Synchronizing using Bluetooth wireless technology

The PC with which you connect must have Bluetooth® wireless technology, either built-in or through a Bluetooth card. Make sure that the PC's Bluetooth setting is discoverable.

1. On your computer, right-click the **ActiveSync** icon in the taskbar in the lower-right corner of the screen, and select **Connection Settings**.
2. Check the **Allow connections to one of the following** box, select **Bluetooth**, and then click **OK**.

3. On your smartphone, press **Start** and select **Settings**.
4. Select the **Connections** tab, and then select **Bluetooth**.
5. Check the **Turn on Bluetooth** box.
6. Press **Start** and select **Programs**.
7. Select **ActiveSync**.
8. Press **Menu** (right action key) and select **Connect via Bluetooth**. If this is the first time you're making a Bluetooth connection to this computer, follow the onscreen prompts to set up a Bluetooth partnership with this computer.
9. In ActiveSync, select **Sync**.
10. When synchronization is finished, press **Menu** (right action key) and select **Disconnect Bluetooth**.

NOTE To conserve power, turn off your smartphone's Bluetooth feature. Go to your Today screen, select **Bluetooth**, and then uncheck the **Turn on Bluetooth** box.

USING EXPANSION CARDS

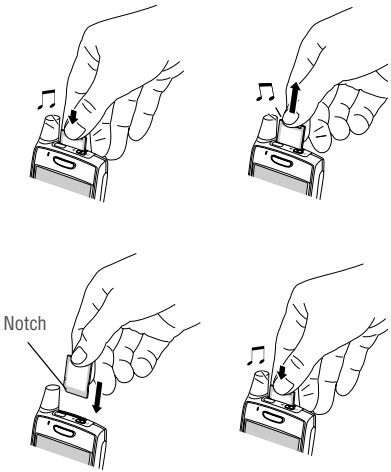
The expansion card slot on your smartphone lets you add SD cards and MultiMediaCard cards to extend the storage capacity of your smartphone. For example, expansion cards can store pictures and videos, MP3 audio files, email attachments, games, and much more. When purchasing an SDIO card, make sure the card is compatible with the Treo 700wx smartphone. Expansion cards are sold separately.

NOTE The Treo 700wx smartphone does not support SDHC (Secure Digital High Capacity) expansion cards.

Removing and inserting expansion cards

Your smartphone comes with a dummy card inside the expansion card slot. When you do not have a functioning card inside the slot, reinsert the dummy card to protect the slot opening.

1. Press down and release the dummy card.
2. After you feel the dummy card eject from the slot, remove the card from the slot.
3. To insert an expansion card, hold your smartphone with the screen facing you and the card with the label facing you. The notch on the card should be in the lower corner by the antenna.
4. Insert the card into the expansion card slot until you feel it lock into place and hear the confirmation tone.

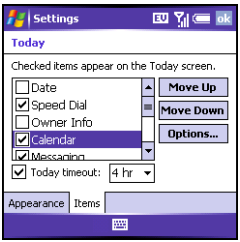


CUSTOMIZING YOUR SMARTPHONE

TODAY SCREEN SETTINGS

Selecting your Today screen background

1. Press **Start** and select **Settings**.
2. On the Personal tab, select **Today**.
3. On the Appearance tab, check the **Use this picture as the background** box.
4. Select **Browse**.
5. Select the picture you want for your Today screen background.
6. Select the **Items** tab.
7. Check the boxes next to the items you want to appear on your Today screen and uncheck any items that you want to hide.
8. (Optional) Select **Options** (if available) to configure the settings for the current item. Press **OK** to return to Today Settings.
9. Press **OK**.



SOUND SETTINGS

Setting ringtones

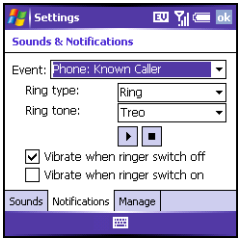
You can set different tones for different types of incoming phone calls and notifications.

1. Press **Start** and select **Settings**.
2. On the Personal tab, select **Sounds & Notifications**.
3. Make sure your phone is on.
4. Select the **Notifications** tab.
5. Select the **Event** list, and then select which type of call or notification you want to set the ringtone for:

   Phone: Known Caller: An incoming call from someone in your Contacts list or Speed-Dial list.

   Phone: Roaming: A call that comes in when you're outside your home mobile network.

   Phone: Unknown Caller: An incoming call from someone identified by caller ID who is not in your Contacts list or Speed-Dial list.



NOTE You can also select sounds to notify you when you miss a call or receive a new voicemail message.

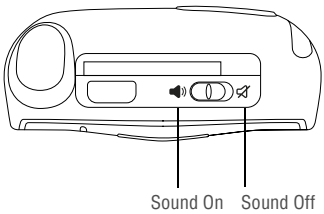
6. Select the **Ring type** list, and then select the ring style for the selected type of call.

7. Select the **Ring tone** list, and then select the sound for the selected type of call.
8. Check the **Vibrate when…** boxes to turn the vibrate feature on/off based on the Ringer switch setting.
9. (Optional) Select **play** to preview the sound.
10. Repeat steps 4–7 to select ringtones for other types of calls.
11. Press **OK**.

Setting the Ringer switch

In certain situations, such as meetings and theaters, you need to turn off all sounds on your smartphone. You can silence all sounds on your smartphone, including smartphone ringtones, Calendar notifications, and system sounds, such as music that you may be playing. This does not mute the speaker during phone calls.

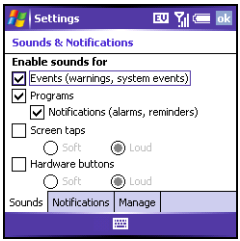
1. Slide the **Ringer switch** to the **Sound Off** position.
2. To hear all sounds again, slide the **Ringer switch** to the **Sound On** position.



When you slide the Ringer switch back to the Sound On position, it restores the previous sound settings. For example, if the smartphone ring volume is set to the loudest setting and you slide the Ringer switch to the Sound Off position, you do not hear the smartphone ring. When you move the Ringer switch back to the Sound On position, the smartphone ring volume is still set to the loudest setting.

Selecting Sounds & Notifications

1. Press **Start** and select **Settings**.
2. On the Personal tab, select **Sounds & Notifications**.
3. On the Sounds tab, set any of the following options:



   Events: Turns sounds on/off for system warnings and error messages.

   Programs: Turns sounds on/off in the applications on your smartphone.

   Notifications: Turns alarms and reminders on/off in the applications on your smartphone.

   Screen taps: Turns sounds associated with tapping the screen on/off, and sets the volume level when this sound is turned on.

   Hardware buttons: Turns sounds associated with pressing buttons on/off, and sets the volume level when this sound is turned on.

4. If your phone is on, press and hold **Power/End** to turn your phone off, and then press **Power/End** to wake up the screen.

5. Select the **Notifications** tab and set any of the following options:

   Event: Specifies the action for which you want to change the settings. The remaining options vary based on the action selection.

   Play sound: Lets you turn the sound on/off for the selected event. To select a different sound select the list to the right of this setting, and then select a different sound. To preview the sound, select **Play Sound**, and then select **Play**.

   Repeat: Indicates whether the sound plays more than once, if turned on.

   Display message on screen: Indicates whether a notification message appears onscreen for the selected event.

   Vibrate: Indicates whether your smartphone vibrates to notify you about the selected event.

6. Press **OK** (ok).

DISPLAY AND APPEARANCE SETTINGS

Adjusting the brightness

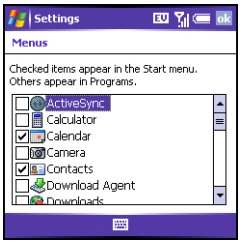
1. Press **Option** (left soft key), and then press (P).
2. Press **Left** ◀ and **Right** ▶ to adjust the brightness.
3. Press **OK** (ok).

Changing the text size

1. Press **Start** and select **Settings**.
2. Select the **System** tab, and then select **Screen** .
3. Select the **Text Size** tab.
4. Press **Left** ◀ and **Right** ▶ to adjust the text size.
5. Press **OK** .

APPLICATION SETTINGS

Arranging the Start menu

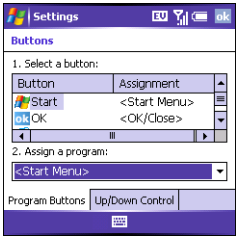


1. Press **Start** and select **Settings**.
2. On the Personal tab, select **Menus** .
3. Check the boxes next to the applications you want to see in the Start menu.
4. Press **OK** .

Reassigning buttons

Buttons Settings lets you select which applications are associated with many of the buttons and key combinations on your smartphone.

1. Press **Start** and select **Settings**.
2. On the Personal tab, select **Buttons** .
3. On the Program Buttons tab, highlight the button or key combination you want to change in the Buttons list.
4. Select the **Assign a program** list, and then select the application you want to assign to the button or key combination you selected in step 3.
5. Press **OK** .



SETTING UP AND USING VOICE COMMAND

Voice commands enable you to use speech to execute some commands on the Start menu and the Programs menu.

1. Assign the **Hold Side** button to Voice Command. See “Reassigning buttons” on page 97 for details.
2. Press **Start** and select **Settings**.
3. On the Personal tab, select **Voice Command**.
4. Check the **Enabled** box.
5. Select the items you want to enable. If an item is highlighted and its box is checked, select **Options** to choose the features you want enabled for the highlighted item.

6. After you set up Voice Command, start using it by holding your device about nine inches away from your mouth, and then pressing and holding the **Side** button (now assigned to Voice Command) until a tone plays and a microphone icon appears at the top of the screen.
7. The microphone icon is your signal to start speaking. In a clear voice say the command. For example, to access Help, say, "Help."
8. After Voice Command finishes speaking, the microphone icon reappears at the top of your screen. Say your answer. For example, say, "General" to access general Help topics.

LOCKING YOUR SMARTPHONE AND INFO

Your smartphone includes several features that help you protect your smartphone from inadvertent use and keep your information private. The built-in security software lets you use your smartphone for emergency calls, such as dialing 911, even if it is locked.

Keyguard: Manually disables all buttons and the screen's touch-sensitive feature to prevent accidental presses in your briefcase or pocket.

Auto-Keyguard and touchscreen lockout: Automatically enables Keyguard after a period of inactivity and lets you disable the screen's touch-sensitive feature during an active call.

Phone Lock: Requires a lock code to make calls. See the *User Guide* for details.

System password lock: Requires a password to see any information on your smartphone.

Using Keyguard

By default, your keyboard locks so that you don't accidentally press buttons or activate screen items while your smartphone is in a pocket or bag.

- To turn off Keyguard, press **Center** .
- To manually turn on Keyguard when your smartphone screen is on, press **Option** and **Power/End** .

Using Auto-Keyguard and touchscreen lockout

Auto-Keyguard lets you automatically lock the keyboard after a period of inactivity.

1. Press **Start** and select **Settings**.
2. On the Personal tab, select **Keyguard** .
3. Set any of the following options:

   Auto-Keyguard: Sets the period of inactivity that passes before the keyboard automatically locks, or disables the auto-keyguard feature.

   Disable touchscreen: Indicates whether the screen's touch-sensitive feature is enabled during a call.

4. Press **OK** .

NOTE If you're using a headset or hands-free device and your smartphone is in a pocket or bag, you can manually turn on Keyguard during a call to prevent accidental key presses. Press **Option** and **Power/End** to manually turn on Keyguard.

SYSTEM SETTINGS

Turning Wireless Services On/Off

1. Press **Start** and select **Settings**.
2. Select the **Connections** tab, and then select **Wireless Manager**.
3. Turn your smartphone's wireless features on/off. Select **All** to turn all wireless features on/off. Wi-Fi only appears if a compatible Wi-Fi SDIO card (sold separately) is inserted in the smartphone.
4. Press **OK** to finish.

NOTE You can also turn wireless services on and off by tapping the **signal-strength** icon at the top of the screen and then selecting **Wireless Manager**.

GETTING HELP

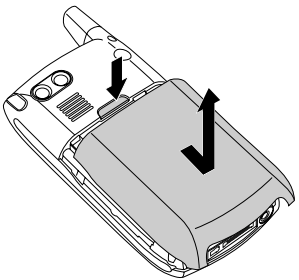
PERFORMING A SOFT RESET

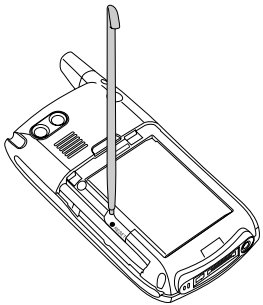
A soft reset is similar to restarting a computer. If your smartphone is not responding or you have trouble synchronizing with your computer, a soft reset may help.

1. Disconnect your smartphone from the AC charger if it is connected.
2. Use one hand to press the **battery door release** and use the other hand to slide the battery door downward to remove it from your smartphone.
3. Use the stylus tip to gently press the **reset** button on the back of your smartphone.
4. Wait for the progress bar on the Treo™ smartphone logo screen to fill before continuing to use your smartphone.
5. Replace the battery door.

NOTE If the phone and Bluetooth signals were on before a reset, these signals automatically turn on after the reset.

NOTE Some solutions to hardware problems require a hard reset. If you need to perform a hard reset, see the *User Guide* for details.





WHERE TO LEARN MORE

For a quick introduction

Quick Tour: The Quick Tour highlights many of your smartphone's features. It is already installed on your smartphone, and you can open it at any time. Press **Start**, select **Programs**, and then select **Quick Tour**.

Interactive User Guide: An interactive introduction to your smartphone. To access the Interactive User Guide, point your web browser to **www.verizonwireless.com**.

While using your smartphone

Help: Many of the built-in applications include on-device Help, so that you can learn about the tasks you can perform in that application. To access Help, go to the application or screen you want help with, press **Start**, and select **Help**.

User Guide: A complete guide to your smartphone's features with detailed step-by-step instructions, tips, and troubleshooting info. To access the *User Guide* on your desktop computer, do one of the following:

- Click the **User Guide** icon on your Windows desktop.
- Click **Start > All Programs > Palm > Treo 700wx User Guide**.
- Point your web browser to **www.palm.com/Treo700wxVerizon-support**.

Online support from Palm: For up-to-date downloads, troubleshooting, and support information, check out **www.palm.com/Treo700wxVerizon-support**.

If you need more information

Vista users: For information on using your smartphone and desktop software with Windows Vista, visit **www.palm.com/vista**.

Books: Many books on Windows Mobile devices are available in local or online book retailers (look in the computers section), or visit **www.palm.com/mytreo700wxVerizon**.

Online forums: Consult online Treo™ smartphone user discussion groups to swap information and learn about topics you may find nowhere else. Visit **www.palm.com/Treo700wxVerizon-support** for details.

Verizon Wireless Customer Care: For questions about your mobile account or features available on the network, contact Verizon Wireless Customer Care or visit **www.verizonwireless.com** for the latest information and help.

When it comes to keeping in touch, your new phone with Verizon Wireless service is all you'll ever need. Nonetheless, here are some great ways to accessorize your phone:

HANDS-FREE VEHICLE KITS AND HEADSETS

Headsets plug directly into your phone and include a microphone and earpiece. Just plug in and let your hands enjoy their newfound freedom.

VEHICLE POWER CHARGERS AND HOME/OFFICE CHARGERS

Your smartphone won't run out of power when you're on the road if you use your car battery to keep your smartphone charged. You can also use other home/office chargers to charge two

batteries at the same time. Be sure to use only power supplies that are approved for use with the Treo 700wx smartphone and its battery.

ADDITIONAL BATTERIES

Keep an extra battery on hand for those times when you just can't charge up your smartphone.

THREE WAYS TO ACCESSORIZE

Adding accessories is easy with three simple ways to expand your smartphone:

1. Visit our Communications Stores in person.
2. Go to **www.verizonwireless.com** and click **Accessories**.
3. Try our Accessories Hotline at **1.866.VZGOT IT**.

MAY WE HELP YOU?

Manage your account online

The key word here is *ease*. When you manage your account online, everything you need to do can be done with ease. No more phone calls. No more checks to write. No more waiting for statements.

Check balances. Make payments. Add or remove features. Do whatever you want to do, 24 hours a day, 7 days a week—with ease. So register today at **www.verizonwireless.com**. It's fast and free.

www.verizonwireless.com is open 24 hours a day for customer service, general information, even shopping. But just in case, be sure to keep these numbers handy:

- Customer Service (6am–11pm): *611
- 24-Hour Technical Support: *611
- 411 Connect® Directory Assistance: 411 (charges apply)
- Emergency Assistance: 911

REGULATORY INFORMATION

FCC Statement This equipment has been tested and found to comply with the limits for a Class B computer peripheral, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Safety Exposure To Radio Frequency Energy (SAR) Radio transmitting devices radiate Radio Frequency (RF) energy during its operation. RF energy can be absorbed into the human body and potentially can cause adverse health effects if excessive levels are absorbed. The unit of measurement for human exposure to RF energy is "Specific Absorption Rate" (SAR).

The Federal Communications Commission (FCC), Industrie Canada (IC), and other agencies around the world have established limits that incorporate a substantial safety margin designed to assure the safety of all persons using this equipment.

In order to certify this unit for sale in the US, Canada, and Europe this unit has been tested for RF exposure compliance at a qualified test laboratory and found to comply with the regulations regarding exposure to RF Energy.

SAR was measured with the unit transmitting at its maximum certified RF power. Often, however, during normal operation the unit will transmit much less than maximum power. Transmit power is controlled automatically and, in general is reduced as you get closer to a cellular base station. This reduction in transmit power will result in a lower RF energy exposure and resulting SAR value.

FCC RF Safety Statement In order to comply with FCC RF exposure safety guidelines, users MUST use one of the following types of bodyworn accessories.

1. A Palm® brand bodyworn accessory that has been tested for SAR compliance and is intended for use with this product.
2. An accessory that contains NO metal (snaps, clips, etc.) and provides AT LEAST 1.5 cm of separation between the user's body and the unit.

Do NOT use the device in a manner such that it is in direct contact with the body (e.g., on the lap or in a breast pocket). Such use will likely exceed FCC RF safety exposure limits See **www.fcc.gov/oet/rfsafety/** for more information on RF exposure safety.

The Palm® Treo™ 700wx smartphone may be used with a Wi-Fi® SDIO card; however, the user must ensure that the SDIO Wi-Fi card has been approved by the FCC for use with the Treo 700wx smartphone. For a list of SDIO Wi-Fi cards approved by the FCC for use with the Treo 700wx smartphone, please go to **www.palm.com/Treo700wxVerizon-support**.

If using a SDIO Wi-Fi card not approved for use with the Treo 700wx smartphone by the FCC, the user must turn off the phone (CDMA radio) on the Treo 700wx smartphone.

Use of an SDIO wireless transmitter that is not approved in conjunction with the phone (CDMA radio) is not authorized by the FCC and may exceed FCC RF exposure guidelines.

Responsible party:

(North America)
Palm, Inc.
950 W. Maude Ave.
Sunnyvale, CA 94085
USA
www.palm.com

Antenna Care/Unauthorized Modifications Use only the supplied integral antenna. Unauthorized antenna modifications or attachments could damage the unit and may violate FCC regulations. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Potentially Unsafe Areas Potentially explosive atmospheres: Turn off your smartphone when you are in any areas with a potentially explosive atmosphere, such as fueling areas (gas or petrol stations) or storage facilities for fuel or chemicals.

Declaration of Conformity

Treo 700wx Model

Palm declares that the above model of Treo smartphone is compliant with the regulations below. The declaration applies to the smartphone and its associated accessories (power supply, headset, and USB cable) where applicable.

Maximum Scaled SAR Values (W/kg)		
Band	*Cellular*	*PCS*
Head SAR (Held to ear)	*(W/Kg) 1.26*	*(W/Kg) 1.26*
Body SAR (Worn)	*(W/Kg) 1.01*	*(W/Kg) .55*

For SAR values when used with a SDIO Wi-Fi card go to: **www.palm.com/treo700wx-support**.

FCC OET Bulletin
65 Supplement C
FCC ID: O8FJIMI
IC ID: 3905A-JIMI

FC Palm
Treo 700wx

Using TTY

A TTY (also known as TDD or text telephone) is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your Treo 700wx smartphone is compatible with select TTY devices. You can connect a TTY/TDD machine to your smartphone through the headset jack, but you cannot use your headset jack with a headset or hands-free kit while this mode is enabled. Please check with the manufacturer of your TTY device for connectivity information and to ensure that the TTY device supports digital wireless transmission.

To use TTY, you may need to make additional arrangements with Verizon Wireless. Please contact Verizon Wireless's customer service department for more information.

1. Press **Start** and select **Settings**.
2. On the **Personal** tab, select **Phone**.
3. On the **Phone** tab, select the **TTY/TDD** list, and then select either **TTY Full, TTY + Talk**, or **TTY + Hear**.
4. Press **OK**. A keyboard icon appears at the top of your Today screen whenever TTY is enabled.

To disable TTY, repeat these steps and select **Off** in step 3.

FCC Hearing Aid Compatibility

Your Treo is compliant with the FCC Hearing Aid Compatibility (HAC) requirements. For additional HAC information, including the HAC rating of this product, please refer to **www.palm.com/treoHAC**.

STATIC ELECTRICITY, ESD, AND YOUR PALM DEVICE

Electrostatic discharge (ESD) can cause damage to electronic devices if discharged into the device, so you should take steps to avoid such an occurrence.

Description of ESD

Static electricity is an electrical charge caused by the buildup of excess electrons on the surface of a material. To most people, static electricity and ESD are nothing more than annoyances. For example, after walking over a carpet while scuffing your feet, building up electrons on your body, you may get a shock—the discharge event—when you touch a metal doorknob. This little shock discharges the built-up static electricity.

ESD-susceptible equipment

Even a small amount of ESD can harm circuitry, so when working with electronic devices, take measures to help protect your electronic devices, including your Palm® device, from ESD harm. While Palm has built protections against ESD into its products, ESD unfortunately exists and, unless neutralized, could build up to levels that could harm your equipment. Any electronic device that contains an external entry point for plugging in anything from cables to docking stations is susceptible to entry of ESD. Devices that you carry with you, such as your Palm device, build up ESD in a unique way because the static electricity that may have built up on your body is automatically passed to the device. Then, when the device is connected to another device such as a docking station, a discharge event can occur.

Precautions against ESD

Make sure to discharge any built-up static electricity from yourself and your electronic devices *before* touching an electronic device or connecting one device to another. The

recommendation from Palm is that you take this precaution before connecting your Palm device to your computer, placing the device in a cradle, or connecting it to any other device. You can do this in many ways, including the following:

- Ground yourself when you're holding your device by simultaneously touching a metal surface that is at earth ground. For example, if your computer has a metal case and is plugged into a standard three-prong grounded outlet, touching the case should discharge the ESD on your body.
- Increase the relative humidity of your environment.
- Install ESD-specific prevention items, such as grounding mats.

Conditions that enhance ESD occurrences

Conditions that can contribute to the buildup of static electricity in the environment include the following:

- Low relative humidity.
- Material type (The type of material gathering the charge. For example, synthetics are more prone to static buildup than natural fibers like cotton.)
- The rapidity with which you touch, connect, or disconnect electronic devices.

While you should always take appropriate precautions to discharge static electricity, if you are in an environment where you notice ESD events, you may want to take extra precautions to protect your electronic equipment against ESD.

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End user notice

Microsoft® Voice Command Version 1.5 for Windows Mobile®

Do not become distracted from driving safely if operating a motor vehicle while using Device Software.

Operating certain parts of this Device requires user attention. Diverting attention away from the road while driving can possibly cause an accident or other serious consequences. Even occasional, short diversions of attention can be dangerous if your attention is diverted away from your driving task at a critical time. Do not

change system settings or enter data nonverbally (using your hands) while driving. Stop the vehicle in a safe and legal manner before attempting these operations. This is important since while setting up or changing some functions you might be required to distract your attention away from the road and remove your hands from the wheel.

Microsoft makes no representations, warranties, or other determinations that ANY use of the Software Product is legal, safe, or in any manner recommended or intended while driving or otherwise operating a motor vehicle.

General Operation

Voice Command Control: Many of the functions of the Device Software can be accomplished using only voice commands. Using voice commands while driving allows you to initiate the command with a button and then operate the Device mostly without removing your hands from the wheel.

Prolonged Views of Screen: If you are driving, do not access any function requiring a prolonged view of the screen. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention. Even occasional short scans to the screen may be hazardous if your attention has been diverted away from your driving task at a critical time.

Volume Setting: Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.

Let Your Judgment Prevail: The Device Software is only an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. The Device Software is not a substitute for your personal judgment.

Use of Speech Recognition Functions: Speech recognition software is inherently a statistical process which is subject to errors. It is your responsibility to monitor the speech recognition functions and address any errors.

P/N:406-10829-00
v.1.0

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